

**NVR200/300/500 Series  
Network Video Recorders  
User Manual**

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## Notice

The information in this manual is subject to change without notice. Every effort has been made in the preparation of this manual to ensure accuracy of the contents, but all statements, information, and recommendations in this manual do not constitute the warranty of any kind, express or implied.

## Environmental Protection

This product has been designed to comply with the requirements on environmental protection. For the proper storage, use and disposal of this product, national laws and regulations must be observed.

## Preface

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## Audience

This manual is intended for:

- Surveillance system planners
- Field technical support and servicing engineers
- Software installation, configuration, and servicing administrators
- Product users

## Precautions




- If this equipment is used in a domestic environment, radio disturbance may arise. When such trouble occurs, you might be required to take corrective actions.
- Do not remove the dismantlement-preventive seal from the chassis cover of the device without permission. If you want to open the chassis, contact the local agent of our company for help. Otherwise, we shall not be held liable for any consequence caused thereby.
- Make sure the device is sturdy and well grounded and meets heat dissipation and lightning protection requirements. Avoid vibration when using the device.
- Provide a stable and compliant power supply before powering on the device.
- Before performing the verification (refer to section “Check Before Power-On”), make sure that the power is disconnected, for fear of bodily injury or equipment damage caused by incorrect cable connection.
- Power interruption may cause hard disk damage or abnormal functions. To shut down the device, strictly follow the instructions. If power interruption often occurs, configure an uninterrupted power supply (UPS).

# Safety and Compliance Information

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## Conventions Used Symbol

The symbols in this chapter are shown in the following table. They are used to remind the reader of the safety precautions during equipment installation and maintenance.

Safety Symbol	Description
	Generic alarm symbol: To suggest a general safety concern.
	ESD protection symbol: To suggest electrostatic-sensitive equipment.
	Electric shock symbol: To suggest a danger of high voltage.

## Safety Information

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### **WARNING!**

Installation and removal of the unit and its accessories must be carried out by qualified personnel. You must read all of the Safety Instructions supplied with your equipment before installation and operation.

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### **Warnings:**

- If the product does not work properly, please contact your dealer or the nearest service center. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)
- To reduce the risk of fire or electrical shock, do not expose this product to rain or moisture.
- This installation should be made by a qualified service person and should conform to all the local codes.
- Please install blackouts equipment into the power supply circuit for convenient supply interruption.
- The separate earthing terminal must be permanently connected to earth.
- For AC supplied model: The plug-socket combination must be accessible at all times as it serves as the main disconnecting device.
- Before the power cable is installed or removed, the power must be turned off.
- To avoid heat accumulation, good ventilation is required for a proper operating environment.
- Improper use or replacement of the battery may result in hazard of explosion. Please use the manufacturer recommended battery type.



**Caution:** Fiber optic ports – optical safety.



Never look at the transmit laser while the power is on. Never look directly at the fiber ports and the fiber cable ends when they are powered on.

**Caution:** Use of controls or adjustments to the performance or procedures other than those specified herein may result in hazardous laser emissions.

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## Regulatory Compliance

### FCC Part 15

This equipment has been tested and found to comply with the limits for digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This product complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### LVD/EMC Directive



This product complies with the European Low Voltage Directive 2006/95/EC and EMC Directive 2004/108/EC.

### WEEE Directive–2002/96/EC



The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

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# 1 Getting Started

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## Logging In to the Web Interface

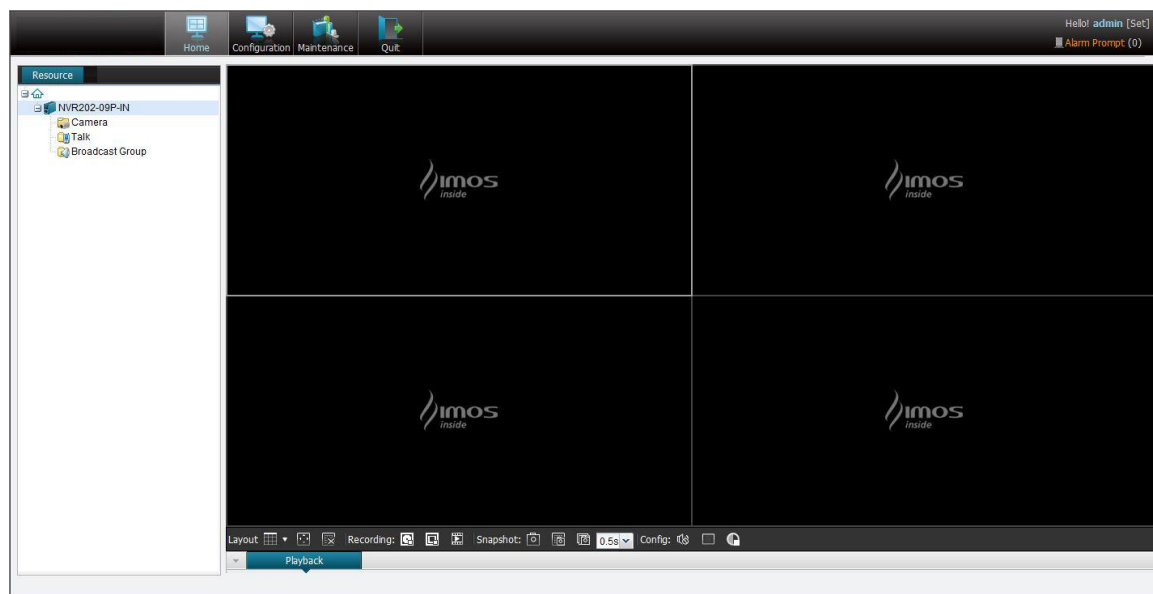
### Purpose

Log in to the Web interface to remotely control your NVR.

### Steps

1. Open the IE on your PC, type the IP address of your NVR in the address bar, and then press **Enter**. The login page is displayed.
2. Enter your username and password. If this is the first time you log in to the Web interface for your NVR, use “admin” as the username and password.
3. Click **Login**. The live view window (also called the homepage) of the Web interface is displayed.

**Figure 1-1** Live View Window



## Installing the ActiveX

### Purpose

For your first login to the Web interface, you need to install ActiveX.

### Steps

1. Click **Next** in the dialog box.

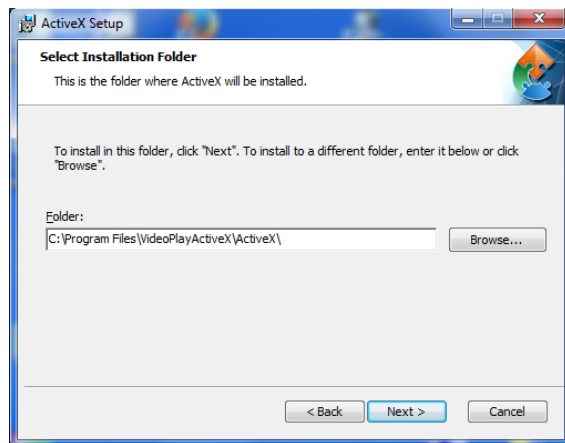


**Figure 1-2 ActiveX Setup Wizard Page**



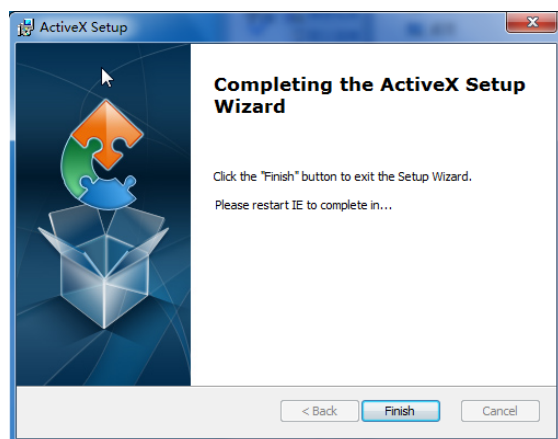
2. Click **Browse** to select a folder for ActiveX. And click **Next**.

**Figure 1-3 Select Installation Folder**



3. Install ActiveX according to the guidance, and click **Finish** to complete the installation.

**Figure 1-4 Installation Finished**



# Adding and Connecting a Camera to Your NVR

## Purpose

Add a camera to your NVR and view live video from the camera. The parameters that can be configured vary with the camera model.

## Prerequisite

- The network connection between the camera and your NVR is functional.
- Initial configuration has completed for your camera. For detailed information about initial configuration for a camera, see the manual delivered with the camera.

## Steps

1. Click **Configuration > Resource Configuration > IPC**. The **IPC** page is displayed. You can add the camera directly or using the search function on the IPC page.

**Figure 1-5** IPC Page

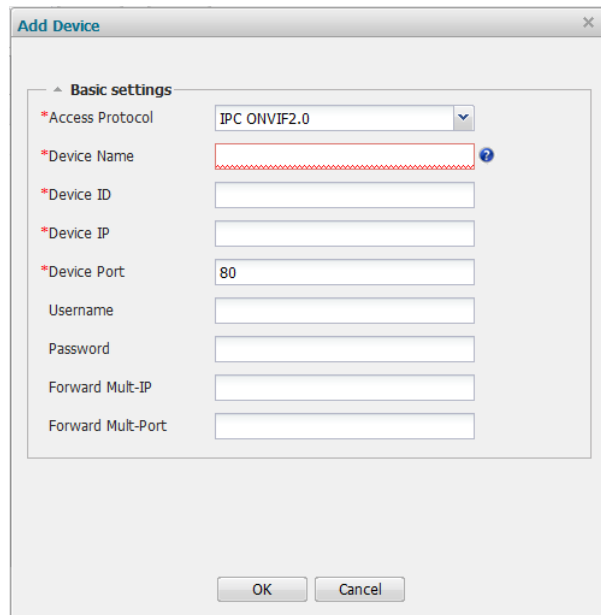
The screenshot shows the IPC page of the NVR configuration interface. At the top, a breadcrumb trail reads "Current Position: Resource Configuration >> IPC". Below this, there is a "Device Name" input field followed by "Query" and "Reset" buttons. A horizontal separator line follows. Below the separator, there are four buttons: "Search", "Add", "Delete", and "Refresh". At the bottom, there is a table with four columns: "Device Name", "Device IP", "Device Status", and "Device Type". The "Device Name" column has a checkbox in its header cell. The table body is currently empty.

<input type="checkbox"/> Device Name	Device IP	Device Status	Device Type
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## Adding a Camera Directly

1. Click **Add**. The **Add Device** dialog box is displayed. The Add Device Dialog Box may vary with the protocol you select.

**Figure 1-6** Add Device Dialog Box for ONVIF



The image shows a software dialog box titled "Add Device". It contains a section labeled "Basic settings" with several input fields. The "Access Protocol" is a dropdown menu currently showing "IPC ONVIF2.0". The "Device Name" field is highlighted with a red dashed border and has a blue question mark icon to its right. Below it are fields for "Device ID", "Device IP", "Device Port" (containing the number "80"), "Username", "Password", "Forward Multi-IP", and "Forward Multi-Port". At the bottom of the dialog are "OK" and "Cancel" buttons.

2. Select the protocol, enter a name, ID, and IP for your camera. Some of the parameters are described in the table below.

**Table 1-1** Parameter Descriptions for Adding a Camera

Parameter	Description
Access Protocol	Protocol for connecting the camera to your NVR. <ul style="list-style-type: none"><li>• Uniview</li><li>• IPC ONVIF1.0</li><li>• IPC ONVIF2.0</li></ul> <b>Note:</b> <i>The parameters and processes of adding device may vary with the protocol you select.</i>
Device Name	Camera name.
Device ID	ID of the Camera.
Device IP	IP address of the camera.
Device Port	Port number of the camera. Use the default port number unless otherwise required.
Username	Username and password for accessing the camera.

Parameter	Description
Password	<p><b>Note:</b></p> <ul style="list-style-type: none"> <li>For ONVIF protocol, you must enter the username and password correctly.</li> <li>For Uniview protocol, the NVR will add cameras using "admin" as the username and password by default, if the user information is not "admin", you can enter the correct information and add the camera, you may also use the default login information so that the NVR will automatically change the login information into "admin".</li> </ul>
Forward Mult-IP	<p>IP address and port number of the multicast group for forwarding audio/video streams.</p> <p>The combination of the IP address and port number of the multicast group must be unique in the system.</p>
Forward Mult-Port	

- After you have completed the settings, click **OK**.

## Searching and Adding a Camera



- Click the **Search** button. The **Search** page is displayed.

**Figure 1-7** Search Page



- Make a quick search or search a specified network segment:
 

To make a quick search, click the **Quick Search** button.

To search a network segment, click the **Search in Network Segment** button and then set the start and end addresses of the network segment.
- After the camera is found, click  in the **Add Device** column. For a third-party IPC, the **Add Third-Party IPC** page is displayed. For a Uniview camera, a pop-up menu appears after you click , where you can choose the protocol. If you choose the Uniview protocol, the **Add IPC** page is displayed. The following shows some examples.

**Figure 1-8 Add Third-Party IPC Page**

Dialog box titled "Add Third-Party IPC" with the following fields:

- \*Device Name: 206.6.6.2
- \*Device ID: 206662
- \*Device IP: 206.6.6.2
- \*Device Port: 9000
- \*Access Standard: IPC ONVIF2.0 (dropdown)
- Username:
- Password:
- Multicast IP:
- Multicast Port:

Buttons: OK, Cancel

**Figure 1-9 Add IPC Page**

Dialog box titled "Add IPC" with the following fields:

- Basic settings (expand/collapse icon):
  - \*Device Name: 48-EA-63-06-4B-1D
  - \*Device ID: 48-EA-63-06-4B-1D
  - Device Password:
  - Confirm Password:

Buttons: OK, Cancel

4. Set the parameters. For ONVIF protocol, make sure that you enter the correct username and password in the **Add third-Party IPC Page**.
5. After you have completed the settings, click **OK**.



## NOTE!

You can add multiple cameras at a time by clicking the **Batch Add** button. When you use this function, the cameras are added with the default settings.

## Editing Your Camera Settings

### Purpose

Edit basic settings after a camera is added.

### Steps

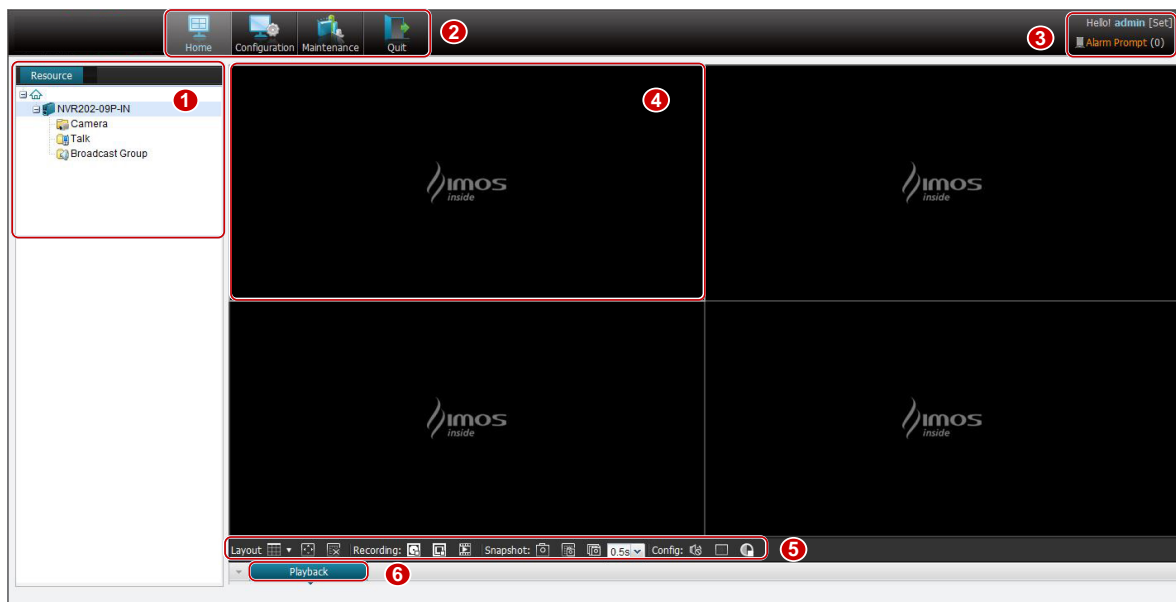
1. Double-click the name of the added camera on the **IPC** page to configure the camera. And you can also right-click the camera and then choose **Config** in the resource tree.
2. Edit the settings as required. Some of the parameters are described in the table below.
3. After you have completed the settings, click **OK**.

## 2 Live View

### Introduction of the Live View Window

The live view window is displayed when you log in to the Web interface. The live view window consists of several functional areas.

**Figure 2-1** Live View Window









The functions of these areas are described in the table below.

**Table 2-1** Functional Areas in the Live View Window



No.	Function
1	Resource tree. The icons are described in Table 2-2.
2	Main toolbar, which is used to access the main menus in the Web interface.
3	Information area, which shows your username and the number of new messages from the system.
4	Pane used to display live video or recording.
5	Window toolbar. The icons are described in Table 2-3.
6	Playback toolbar, which is used to playback recordings.


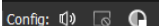
## Toolbar and Icons

**Table 2-2** Explanation of Icons on the Resource Tree

Icon	Indication
	Status of connected fixed cameras. The icons from left to right mean “online”, “offline”, “video lost”.
	Status of connected PTZ cameras. The icons from left to right mean “online”, “offline”, “video lost”.
	Root node of the resource tree.
	Folder.
	Alarm input.
	Alarm output.

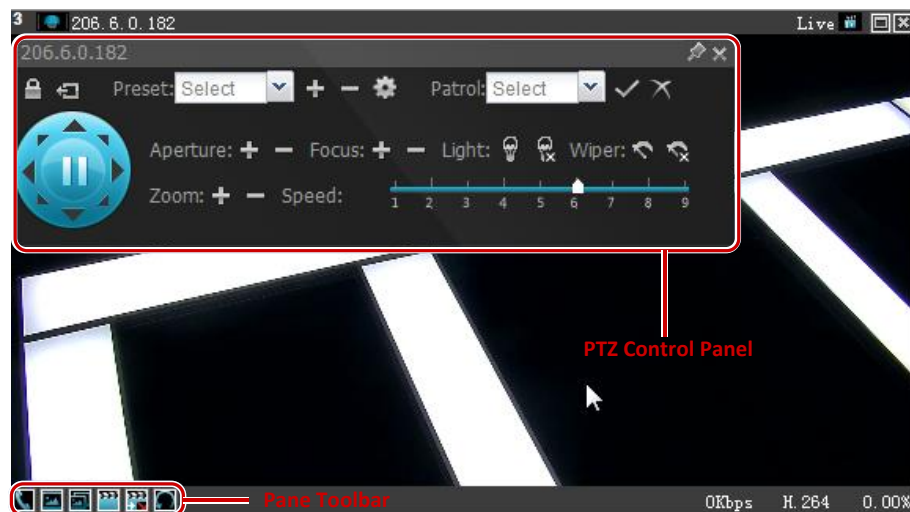
**Table 2-3** Explanation of Icons on the Window Toolbar

Icon			Function
Window Toolbar	Layout 	<b>Change layout</b>	Click the arrow to change the layout of panes.
		<b>Full screen</b>	Click this icon to switch to full screen mode.
		<b>Close all panes</b>	Click this icon to close display on all panes.
	Recording 	<b>Start recording all panes to the server</b>	Click this icon to start recording to the NVR for all the panes. To stop recording, click the icon again.
		<b>Start local recording on all panes</b>	Click this icon to start recording to your PC for all the panes. To stop recording, click the icon again.
		<b>Play local recording</b>	Click this icon to play a recording saved on your PC.

Icon			Function
	Snapshot 	<b>Single snapshot</b>	Click this icon to take a snapshot of the current image on the pane.
		<b>Start single snapshot on all panes</b>	Click this icon to take snapshots of images on all panes.
		<b>Start continuous snapshot on all panes</b>	Click this icon to take snapshots of images on all panes at a certain interval. You can select an interval from the drop-down list.
	Config 	<b>Adjust volume</b>	Click this icon to adjust the volume.
		<b>Resume scene</b>	Click this icon to restore the previous scene mode, including the layout of panes, live video, and group switching.
		<b>Turn off contrast on all panes</b>	Click this icon to disable dynamic contrast enhancement for all panes.



When you click a pane, the pane toolbar appears and if PTZ function is supported, the PTZ control panel appears as well.

**Figure 2-2** PTZ Control Panel and Pane Toolbar








The icons on the pane toolbar are described in the following table.




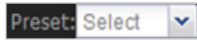


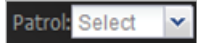

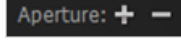
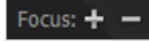
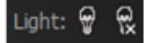

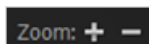
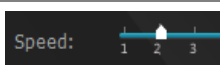

**Table 2-4** Explanation of Icons on the Pane Toolbar

Icon	Function
	<b>Talk:</b> Click this icon to start audio communication with the corresponding IPC.
	<b>Snatch One:</b> Click this icon to take a snapshot of the image on the pane.



Icon	Function
	<b>Snatch Series Start:</b> Click this icon to take snapshots of images at a certain interval.
	<b>Local Storage Start:</b> Click this icon to start recording to your PC.
	<b>Center Storage Start:</b> Click this icon to start recording to your NVR.
	<b>Restore LostFrameRate:</b> Click this icon to restore the lost frame rate.
	<b>Video Settings:</b> Click this icon to adjust image settings, including the contrast, saturation, hue and brightness.

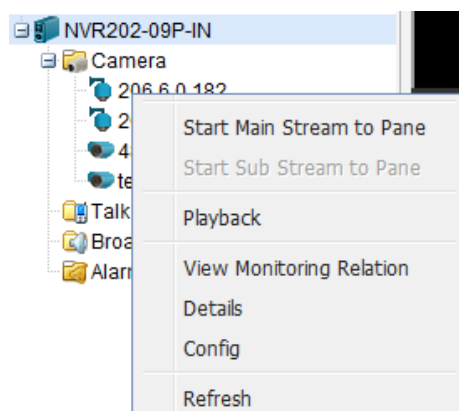
**Table 2-5** Explanation of Icons on the PTZ Control Panel

Icon	Function
 or 	Locks or releases the PTZ. <b>Note:</b> Only admin can gain the control of a locked PTZ.
	Releases the PTZ. Any user can control a PTZ when it is not locked.
	Select a preset (position) for the PTZ.
	Adds or deletes a preset.
	Sets a home position for the PTZ.
	Select a patrol route. You can select <b>Add</b> from the drop-down list to add a new patrol route.
	Starts or stops patrol.
	Increases or decreases the aperture of the lens.
	Adjusts the focus of the camera.
	Turns on or off the light.
	Turns on or off the wiper.
	Zoom in or out.
	Controls the speed when the PTZ moves.
	Controls the direction of the PTZ.

## Right-click Menu for camera

Right click the camera icon, the pop-up menu is displayed.


**Figure 2-3** Right-click Menu Page



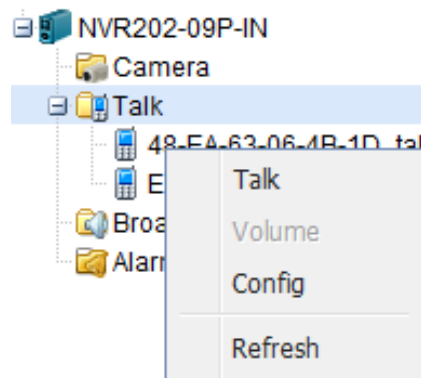
Some of items in the menu are described below.

Item	Function
Start Main Stream to Pane	Display the live view with the main stream.
Start Sub Stream to Pane	Display the live view with the sub stream (this item turns gray if the IPC does not support sub stream).
Playback	Play back a recording.
View Monitoring Relation	List the statistic information of IPC connected to NVR for your reference.
Details	Check the detailed information of the IPC.
Config	Shortcut for editing your IPC setting.

## Right-click Menu for Talk

Right click the Talk icon , the pop-up menu is displayed.

**Figure 2-4** Right-click Menu Page



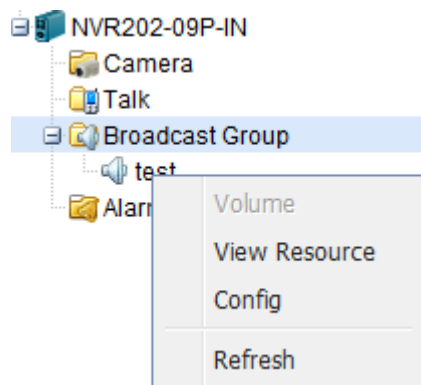
Some of items in the menu are described below.

Item	Function
Talk	Enable the talk function for the voice resources.
Volume	Turn up/down the volume of voice resources (turns gray when the talk function is disabled). <b>Note: the volumn control is global for all voice resources,which means when you adjust the volumn of one voice resouce, the volumn of other resources changes accordingly.</b>
Config	Edit the voice resources setting for talk and broadcast.

## Right-click Menu for Broadcast Group

Right click the broadcast icon , the pop-up menu is displayed.

**Figure 2-5** Right-click Menu Page



Some of items in the menu are described below.

Item	Function
Volume	Turn up/down the volume of broadcast group (turns gray when the talk function is disabled).
View Resources	Show the status of the voice resources added in this group.
Config	Add voice resources for this group.

## 3 Playback

Playback means playing a recorded video (referred to as a recording) that has been saved to your NVR or PC. The NVR provides multiple ways to play back a recording. You can specify the camera, time period, and labels when playing back a recording.

### Playback by Camera

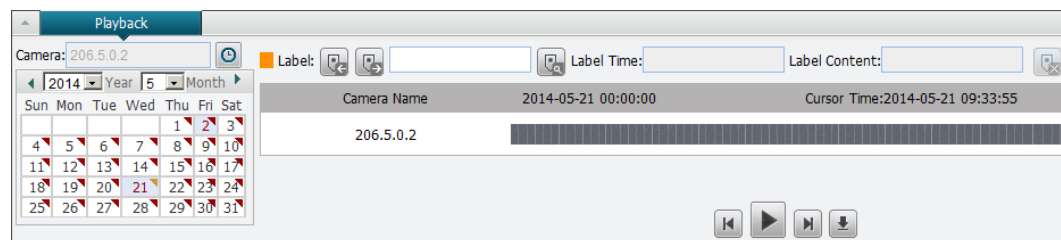
#### Purpose

Use this function to play a video recorded for a specified camera in the live view window.

#### Steps

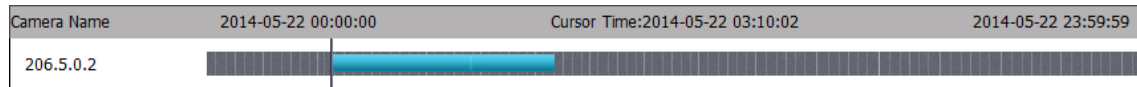
1. In the live view window, click the **Resource** tree to expand it till you find the desired camera, and then right-click it. The right-click menu is displayed as shown in Figure 2-3.
2. Choose **Playback** from the pop-up menu. The **Playback** toolbar is expanded at the bottom of the page. The following shows an example.





**Figure 3-1** Playback Toolbar



3. Select the year and month on the calendar. Each date has a flag indicating if there is recording for this date. Different colors have different meanings:
  - Red: No recording
  - Yellow: Recording is incomplete
  - Blue: Recording is complete (24 hour long)
4. Click the date that has recording, for example, choose 22 to select the recordings on that day. A blue progress bar appears on the right side. The following shows an example.

**Figure 3-2** Playback Progress Bar



5. Click  to start playing the recording. You can use the mouse to control the progress, or click  or  to play the previous or next recording.
6. (Optional) To set a time period for the query, click  (**Advanced** icon) in the playback toolbar (see Figure 3-1). In the **Start** and **End** fields, set the exact time period as required (the following shows an example) and then click **Query**.


**Figure 3-3** Setting an Exact Time Period for Playback

## Playback by Label

### Purpose



Use this function to play a recording by label. A label is used to mark certain content in a recording in order to quickly pinpoint the content in future playback.




### Prerequisite

Before you use this function, ensure that at least one label has been added for the recording you want to play back. To add labels, you can click  in the **Playback Control Panel** when a recording is being played back.

### Steps

Perform steps 1 through 4 in Playback means playing a recorded video (referred to as a recording) that has been saved to your NVR or PC. The NVR provides multiple ways to play back a recording. You can specify the camera, time period, and labels when playing back a recording.

1. Playback by Camera.
2. After you have set the date and time on the **Playback** toolbar, select **Query Labels** under the **End** field.
3. Click the **Query** button. If a recording is found, a blue progress bar is displayed on the right side.
4. Click  (**Previous** icon) or  (**Next** icon) to play the recording by label. The **Cursor Time** indicates the current recording time that is being played.

5. (Optional) If you know the label name, enter it in the field right to  and then click  (**Find Label** icon). The label name appears in the **Label Content** field.
6. (Optional) To delete a label, click .

## Playback by Local File


### Purpose

Recordings are saved as files on your PC. You can use this function to play back a recording file stored on your PC.

### Prerequisite

Before you use this function, make sure that you know the name of the file corresponding to the recording you want to play back.

### Steps

1. In the live view window, click  (**Play local recording** icon) on the Window toolbar. A dialog box appears, prompting you to select the file.
2. Select the file and then click **Open**.

# 4 Camera Settings

---


Camera settings, including basic settings, settings for video and audio, image, On Screen Display (OSD), motion detection, privacy mask, and Region Of Interest (ROI), are displayed on the **Device Configuration** page. The parameters that you need to set vary with the camera model and the protocol you select.

## Configuring Basic Information

### Purpose

Configure the basic information of a camera.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. In the camera list, double-click the name of the camera you want to configure, or select the check box for the camera and then click  in the **Config** column. The **Device Configuration** pages for ONVIF and Uniview protocol are displayed.

**Figure 4-1** Device Configuration Tag for ONVIF

Device	Video	Audio
Device Model	IPC342E-DLVIR-IN	
*Device Name	206.5.0.2	
*Device ID	206502	
*Camera Type	PTZ Camera	
Vendor	UNIVIEW	
*Device IP	206.5.0.2	
*Device Port	81	
*Access Standard	IPC ONVIF2.0	
*Protocol	TCP	
*Clock Synchronization	Enable	
Username	admin	
Password	*****	
Forward Mult-IP		
Forward Mult-Port		
Longitude		
Latitude		

Some of the parameters are described below.

**Table 4-1** Parameter Descriptions for Editing Camera Settings

Parameter	Description
Protocol	Protocol used for transmitting live video streams to your NVR. The default is <b>UDP</b> (User Datagram Protocol), but you may use <b>TCP</b> as required, for example, when network performance is degraded.
Clock Synchronization	Enables/disables clock synchronization with your NVR.
Multicast	Enables/disables multicast. Make sure that the camera supports this function before you enable it on the NVR. If you enable multicast, you need to set an IP address and a port number for the multicast group and make sure the combination of which are unique in the system.
Multicast IP	IP address and port number of the multicast group.
Multicast Port	
Longitude	Defines the exact position of the camera.
Latitude	

**Figure 4-2** Device Configuration Tag for Uniview

Device	Video	Audio	Image Parameters	OSD	Motion Detection	Privacy Mask	ROI
<b>Basic</b>							
*Device Name	48-EA-63-06-4B-1D						
Device ID	48-EA-63-06-4B-1D						
Device Type	HD 1080P IPC						
Device Model	IPC342E-DLVIR-IN						
Device IP	206.5.0.2						
Protocol	UDP						
Device Password	.....						
Confirm Password	.....						
Motion Detection Alarm	<input type="radio"/> Enable <input checked="" type="radio"/> Disable						
<b>Camera Configuration</b>							
Camera ID	48-EA-63-06-4B-1D_001						
Camera Type	Fixed Camera						
Multicast	<input type="radio"/> Enable <input checked="" type="radio"/> Disable						
Multicast IP							
Multicast Port							
Longitude							
Latitude							

3. Modify the settings on the **Device** tab as required.
4. After you have completed the configuration, click **OK**.

## Configuring Video and Audio Settings

### Purpose

Edit audio and video settings for your camera on the **Video** and **Audio** tab pages as required.

### Prerequisite

For an IPC that does not support this function, the **Video** and **Audio** tabs are masked. Depending on the model and type of your camera, different parameters may appear on these tab pages. This function is supported by cameras connected with Uniview protocol.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. Click the **Video** or **Audio** tab.



**Figure 4-3** Video Tab

The screenshot displays the Video Tab configuration interface. It is organized into three main sections: Media Stream, Main Stream, and Sub Stream. The Media Stream section at the top has two dropdown menus: 'Encoding Profile' set to 'H.264[Primary]+H.264[Secondary]' and 'Standard' set to '1080P@25'. The Main Stream section below it contains eight settings: 'Video Encoding' (H.264), 'Bit Rate Type' (CBR), 'Frame Rate' (25), 'Resolution' (1920x1080), '\*Bit Rate(Kbps)' (4096), 'Image Quality' (Level 5), '\*I Frame Interval' (25), 'GOP Mode' (JP), and 'Stream Smoothen' (5). The Sub Stream section on the right also contains eight settings: 'Video Encoding' (H.264), 'Bit Rate Type' (CBR), 'Frame Rate' (25), 'Resolution' (D1), '\*Bit Rate(Kbps)' (2048), 'Image Quality' (Level 5), '\*I Frame Interval' (25), 'GOP Mode' (JP), and 'Stream Smoothen' (5).

**Figure 4-4** Audio Tab

The screenshot displays the Audio Tab configuration interface. It features an 'Audio Configuration' section with a 'Mute' toggle set to 'Enable' (radio button selected). Below this are several settings: 'Sound Track' (Mono), 'Audio Encoding' (G.711U), 'Audio Bit Rate' (64K), 'Sampling Rate' (8K), and 'Volume' (128).

3. Edit the settings as required. Some of the parameters are described in the following table.

**Table 4-2** Video and Audio Parameters

Parameter	Description
Encoding Profile	<ul style="list-style-type: none"> <li>H.264[Primary]: Select this option if you need one video stream from your camera.</li> <li>H.264[Primary]+H.264[Secondary]: Select this option if you need two video streams from your camera: one primary and one secondary.</li> </ul>
Bit Rate Type	<ul style="list-style-type: none"> <li>CBR: Constant Bit Rate, which means the camera transmits data at a constant bit rate. This mode is recommended when the bandwidth available is limited.</li> <li>VBR: Variable Bit Rate, which means that the camera transmits data at a variable bit rate as required by image quality.</li> </ul>
Stream Smoothen	In the case of degraded network performance, enabling this function achieves smoother images but it also causes a certain level of delay.

4. After you have completed the settings, click **OK**.

## Editing Image Settings

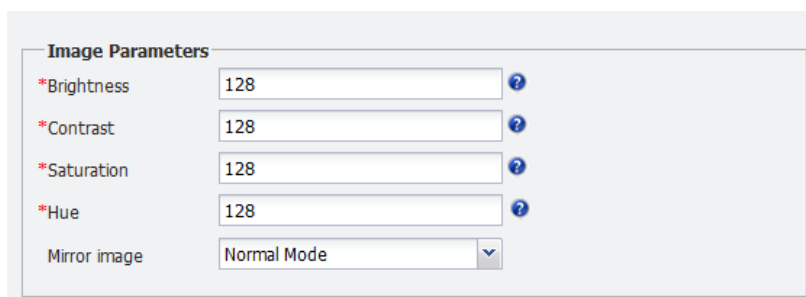
### Purpose

You may edit image settings for your camera as required on the **Image Parameters** tab page. The **Live Preview** area on the left part of the page displays live video from the camera. The **Image Parameters** area on the right shows the parameters that you can set to adjust the images. This function is supported by cameras connected with Uniview protocol.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. Double-click the name of the camera you want to configure and then click the **Image Parameters** tab. The **Image Parameters** area shows the current settings. The following shows an example.

**Figure 4-5** Image Parameters



The screenshot shows a configuration window titled "Image Parameters". It contains five settings:

Parameter	Value	Help
*Brightness	128	?
*Contrast	128	?
*Saturation	128	?
*Hue	128	?
Mirror image	Normal Mode	

3. Modify the settings while watching the live video in the **Live View** area on the left.
4. After you have completed the settings, click **OK**.

## Configuring OSD

### Purpose

Use this function to add certain contents on live video in a pane such as time, serial information, camera name, monitored location or other custom contents. The maximum number of OSDs your NVR supports depends on the model. This function is supported by cameras connected with Uniview protocol.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. Double-click the name of the camera you want to configure and then click the **OSD** tab. The **OSD** tab page is displayed. The following shows an example.

**Figure 4-6** OSD Tab Page

	Display Position	OSD Overlay Content	Status
1	None		
2	None		
3	None		
4	None		
5	None		
6	None		
7	None		
8	None		

OSD Area

Current Area:

Coordinates: Start X  Start Y

Content Styles

Effect:  Font Size:

3. In the **Display Position** column, click **None** and then select **Area 1** from the drop-down list.
4. In the **OSD Overlay Content** column, click the field right to **Area 1** and then select the desired option. If you select **Custom**, you need to enter the custom content.
5. In **OSD Area**, select **1** from the drop-down list, and then enter coordinates in the boxes to set the position for OSD area 1.
6. In the **Content Styles** area, set the desired font style and size.
7. To add more OSDs, repeat steps 3 through 6.
8. After you have completed the settings, click **OK**.

## Configuring Motion Detection

### Purpose

Use this function to set an area on video from a camera so that an alarm is generated when an object in this area moves beyond a certain extent. You need to enable motion detection first before you can edit the settings on the **Motion Detection** tab. This function is supported by cameras connected with Uniview protocol.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. Double-click the name of the camera you want to configure and then click the **Motion Detection** tab. The following shows the **Motion Detection** area.

**Figure 4-7** Setting Motion Detection



**Motion Detection**

Available Areas ☐ Area 1 ■ ☐ Area 2 ■  
☐ Area 3 ■ ☐ Area 4 ■

Current Area   ▼

Coordinates Start X  Start Y   
End X  End Y

Sensitivity -  +

Object Size -  +

Duration -  +

3. Configure the **Available Areas** parameter to set the number of OSDs.
4. Select the area you want to set from the **Current Area** drop-down list. For example, **Area 1**.
5. Configure the **Coordinates** parameter to set the coordinates of the detection area. You may also use your mouse to select the detection area in the **Live Preview** area on the left and then drag the detection area to the right position.
6. Configure the **Sensitivity** parameter to set the detection sensitivity by entering a number in the text box or moving the icon using your mouse. The greater the number, the higher the sensitivity.
7. Configure the **Object Size** parameter to set the size of the object by entering a number in the text box or resizing the object in the **Live Preview** area using your mouse.
8. Configure the **Duration** parameter to set the maximum duration of movement before an alarm is raised. For example, if you set this parameter to 10, an alarm will be raised when an object in the specified area moves for 10 seconds.
9. Repeat steps 4 through 8 to set all the motion detection areas.
10. After you have completed all the settings, click **OK**.

## Configuring Privacy Mask

### Purpose

Use this function to set a mask area on images from a camera to protect the privacy, for example, the license plate number of a car. This function is supported by cameras connected with Uniview protocol.

### Step

1. Click **Configuration > Resource Configuration > IPC**.
2. Double-click the name of the camera you want to configure and then click the **Privacy Mask** tab. The following shows the **Privacy Mask** area.

**Figure 4-8** Setting Privacy Mask

**Privacy Mask**

Available Areas

<input type="checkbox"/> Area 1	<input type="checkbox"/> Area 2
<input type="checkbox"/> Area 3	<input type="checkbox"/> Area 4
<input type="checkbox"/> Area 5	<input type="checkbox"/> Area 6
<input type="checkbox"/> Area 7	<input type="checkbox"/> Area 8

Current Area:

Coordinates

Start X	<input type="text" value="0"/>	Start Y	<input type="text" value="0"/>
End X	<input type="text" value="0"/>	End Y	<input type="text" value="0"/>

3. For the **Available Areas** parameter, select the areas you want to configure. For example, Area 1, Area 2, and Area 3. The selected area numbers are listed in the **Current Area** drop-down list.
4. From the **Current Area** drop-down list, select an area number.
5. Set the coordinates for the currently selected area.
6. Repeat steps 4 and 5 till you have set coordinates for all the selected areas. You may also select an area from the **Current Area** drop-down list, use your mouse to select the mask area in the **Live Preview** area on the left and then drag the mask area to the right position.
7. After you have completed the settings, click **OK**.

## Configuring ROI

### Purpose

Use this function to set a region of interest (ROI) and ensure high image quality for this region on the screen. Based on the ROI function, the camera can decrease image quality for non-ROI areas to save bandwidth and storage while providing greater details and better image quality under the same bit rate streaming conditions. This function is supported by cameras connected with Uniview protocol.

### Steps

1. Click **Configuration > Resource Configuration > IPC**.
2. Double-click the name of the camera you want to configure and then click the **ROI** tab. The following shows the ROI area.

**Figure 4-9** Setting the ROI

**ROI**

Enable ROI: ☐

Current Area:

Coordinates

Start X	<input type="text" value="0"/>	Start Y	<input type="text" value="0"/>
End X	<input type="text" value="0"/>	End Y	<input type="text" value="0"/>

3. Select the check box to enable the ROI function.
4. From the **Current Area** drop-down list, select the area number.
5. Enter the coordinates to set the ROI. You may also draw the ROI in the **Live Preview** area on the left and drag the ROI to the right position.
6. After you have completed the settings, click **OK**.

## PTZ Settings

Set PTZ patrol parameters so that your PTZ camera can patrol along a specified route in accordance with a plan. Before you start, check that the PTZ is properly connected to your NVR on the network.

### Adding Preset Positions

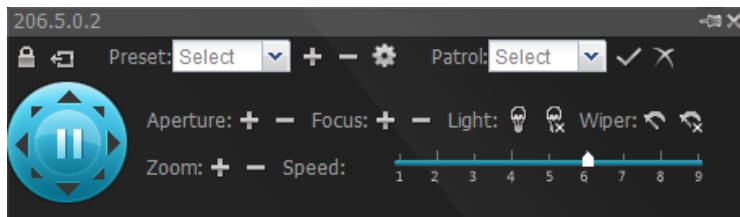
#### Purpose

You need to add preset positions (also called presets) before you can add a patrol route.

#### Steps

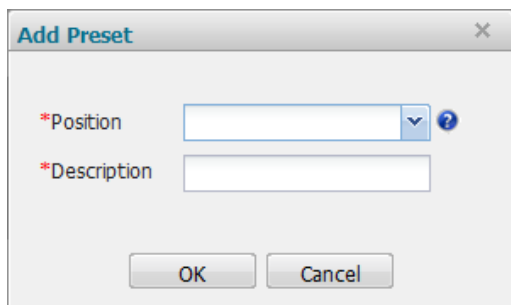
1. In the live view window, click the pane corresponding to the PTZ camera you want to configure. The PTZ control panel appears.

**Figure 4-10** PTZ Control Panel



2. Adjust the direction, zoom, focus, and aperture for the PTZ camera. For detailed descriptions about how to use the PTZ control panel, see Table 2-5.
3. After you have completed step 2, click **+** right to the **Preset** drop-down list. The **Add Preset** dialog box is displayed.

**Figure 4-11** Add Preset Dialog Box



4. Complete the settings in the dialog box. For example, set both the **Position** and **Description** parameters to **001**.
5. Click **OK**. The preset position is added to the **Preset** drop-down list on the PTZ control panel.
6. To add another preset position, adjust the direction, zoom, focus, and aperture of the PTZ camera as required, click **+** right to the **Preset** drop-down list, and then complete settings in the **Add Preset** dialog box.
7. Repeat steps 4 through 6 till you have added all the preset positions. The added preset positions are listed in the **Preset** drop-down list on the PTZ control panel.
8. (Optional) To delete an unneeded preset position, select the preset position from the **Preset** drop-down list, and then click **-**.

## Creating a Patrol Route

### Purpose

A patrol route consists of a certain number of preset positions. Create a patrol route and set the PTZ camera to move among the preset positions in specified order at the specified interval.

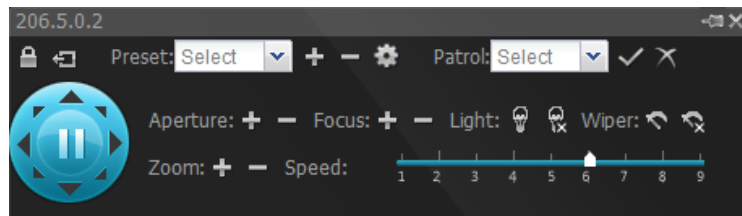
### Prerequisite

Before you add a patrol route, you need to add preset positions first. For details about how to add a preset position, see Adding Preset Positions.

### Steps

1. In the live view window, click the pane corresponding to the PTZ camera that you want to configure. The PTZ control panel appears.

**Figure 4-12** PTZ Control Panel



2. From the **Patrol** drop-down list, select **Add**. The **Add Patrol Route** page is displayed.

**Figure 4-13** Add Patrol Route Page

\*Patrol Route Name

(Note: Changes made to patrol route parameters take effect the next time the patrol plan is started.)

**Preset List:**

Preset No.	Preset Description
1	001
2	002
3	003
4	004
5	005
6	006
7	007

Time Interval (s)

**Route Table:**

Preset No.	Preset Description	Time Interval (s)
------------	--------------------	-------------------

OK Cancel Reset

3. In the **Patrol Route Name** text box, enter a name for the patrol route, for example, **route1**.
4. From the **Preset** list, select the preset positions you want to add to the route, for example, preset positions 1, 2, 3, 4, and then click the **Add** button. To adjust the sequence of the preset positions, use the **Set Top**, **Move Up**, **Move Down**, **Set Bottom** buttons.
5. In the **Time Interval** text box, enter a number to set the duration that the PTZ camera stays at each preset position, for example, 10 seconds. The following shows the example settings.

**Figure 4-14** Example Preset Positions and Time Interval for a Patrol Route

\*Patrol Route Name

(Note: Changes made to patrol route parameters take effect the next time the patrol plan is started.)

**Preset List:**

Preset No.	Preset Description
1	001
2	002
3	003
4	004
5	005
6	006
7	007

Time Interval (s)

**Route Table:**

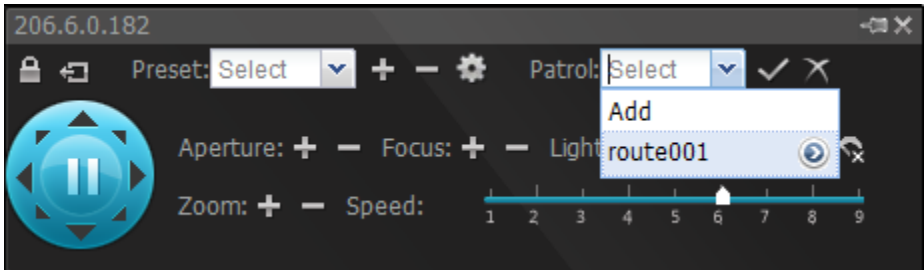
Preset No.	Preset Description	Time Interval (s)
1	001	10
2	002	10
3	003	10
4	004	10

OK Cancel Reset

6. Click the **OK** button. The patrol route (route001) is added to the **Patrol** drop-down list on the PTZ control panel.



Figure 4-15 New Patrol Route



## Setting a Patrol Plan

### Purpose

Set a patrol plan for your PTZ camera so that the PTZ camera patrols in accordance with the specified time period(s).

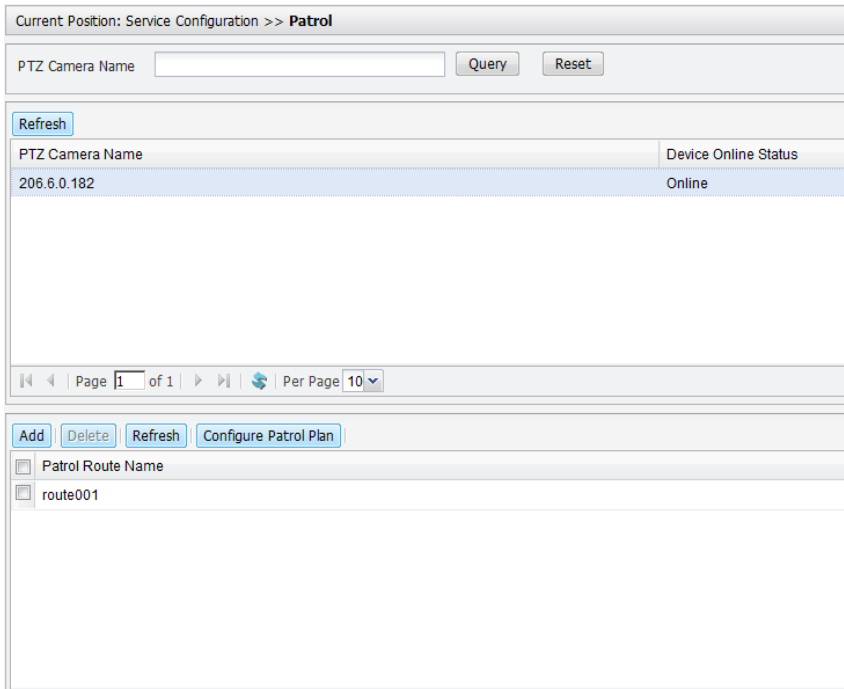
### Prerequisite

The patrol route for which you want to set a patrol plan must have been created. For detailed steps to create a patrol route, see Creating a Patrol Route.

### Steps

1. Click **Configuration > Service Configuration > Patrol**. The **Patrol** page is displayed.

Figure 4-16 Patrol Page



2. Select the camera for which you want to create a patrol plan, for example, 206.6.0.182. The patrol route created for this camera appears in the patrol route list. For example, route001.

3. Select the patrol route and then click the **Configure Patrol Plan** button. The **Configure Patrol Plan** page is displayed.

**Figure 4-17** Configure Patrol Plan Page

\*Plan Name

**Plan Time**

Period By Day

<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>

☐ Enable Exception

OK Cancel

4. Set the plan name and the time period(s) during which the plan will be executed. The following shows an example, in which the plan name is pp001, and the PTZ camera patrols 24 hours every day.
5. (Optional) To view or modify the current patrol route, click **View/Modify**.

**Figure 4-18** Example Patrol Plan

\*Plan Name

**Plan Time**

Period By Day

<input type="text" value="00:00:00"/>	~	<input type="text" value="23:59:59"/>	Patrol <span>route001</span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>
<input type="text"/>	~	<input type="text"/>	Patrol <span></span>	<a href="#">View/Modify&gt;&gt;</a>

☐ Enable Exception

OK Cancel

6. (Optional) To set an exception to the current plan, select **Enable Exception** and then set the exceptional period(s) or patrol route(s).
7. After you have completed the settings, click **OK**.

## Starting a Patrol Plan Manually

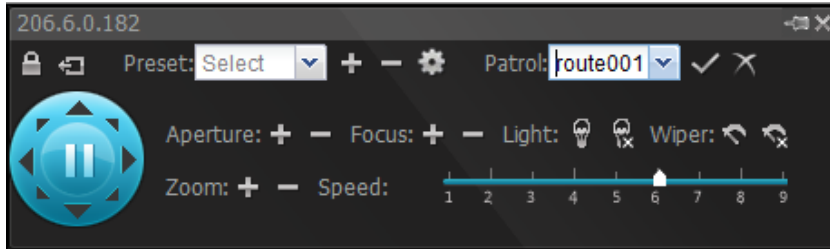
### Purpose


Use this function to start a patrol plan immediately.

### Steps

1. In the live view window, click the pane corresponding to the PTZ camera for which you want to start the patrol plan. The PTZ control panel is displayed.
2. From the **Patrol** drop-down list, select the desired patrol plan, for example, route001. The following shows an example.

**Figure 4-19** Starting a Patrol Plan Manually



3. Click  (Start Patrol icon) to start the selected patrol plan.

## 5 Storage

Storage must be configured before your NVR can save recordings for the connected cameras. You need to build an array first and then make a storage plan.

### Building an Array

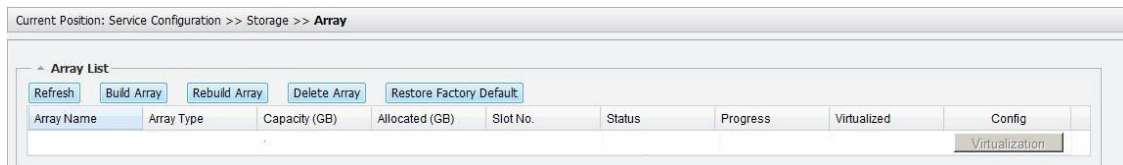
#### Purpose

Build an array of disks to store recordings on your NVR.

#### Steps

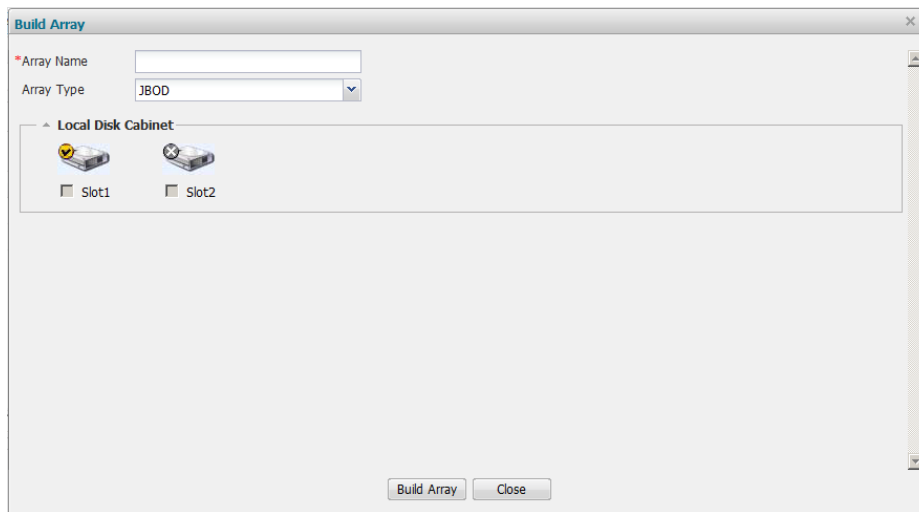
1. Click **Configuration > Service Configuration > Storage > Array**. The **Array** page is displayed.

**Figure 5-1** Array Page



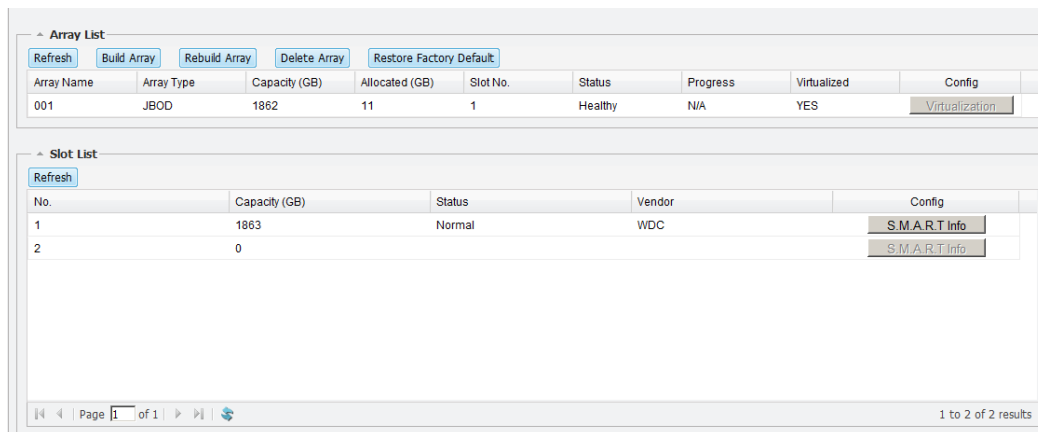
2. Click the **Build Array** button. The **Build Array** dialog box is displayed.

**Figure 5-2** Build array dialog box



3. Enter the array name, select an array type from the drop-down list, and then select slots for the array.
4. After you have completed all the settings, click the **Build Array** button. The new array is displayed in the array list. The following shows an example.

**Figure 5-3** Newly Built Array



5. Click the **Virtualization** button to virtualize the array.
6. To view the hard disk health status, click the **S.M.A.R.T Info** button.



## NOTE !

- The system supports active standby for hard disks, and it is recommended that you reserve at least one hard disk for backup. When a hard disk in the RAID fails, the system automatically replaces the faulty disk with the backup disk.
- The level of security offered from low to high is JBOD, RAID1 and RAID5. JBOD requires at least one disk. RAID1 needs two disks of the same capacity, one active and one standby. RAID5 needs at least three disks of the same capacity.
- Only RAID1 and RAID5 can be rebuilt.
- Ensure that the backup disk has the same capacity as the active disk.
- When a hard disk of a RAID1 or RAID5 array is damaged, **Degrade** is displayed in the **Status** column. In this case, you need to rebuild the array and replace the faulty disk.

## Making a Storage Plan

### Purpose

A storage plan sets the start time and end time to record video for a camera.

### Steps

1. Click **Configuration > Service Configuration > Storage > Storage Plan**.
2. In the **Operation** column, click the **Modify** icon for your IP camera. The **Camera Storage Configuration** page is displayed.

**Figure 5-4** Camera Storage Configuration Page

The screenshot displays the 'Camera Storage Configuration' window. It is divided into two main sections: 'Basic Configuration' and 'Alarm Storage Configuration'.  
**Basic Configuration:**  
- **Stream Type:** Radio buttons for 'Main Stream' (selected) and 'Sub Stream'.  
- **\*Storage Device:** A dropdown menu showing 'NVR202-09P-IN'.  
- **Available Capacity (GB):** A text box showing '1851' with a 'Refresh' button to its right.  
- **Storage Plan:** A button labeled 'Storage Plan'.  
- **Capacity Allocating Mode:** Radio buttons for 'By Capacity' (selected) and 'By Day'.  
- **\*Allocate Capacity (GB):** A text box showing '10'.  
- **\*Extended Capacity (GB):** A text box showing '0'.  
- **\*Data Cover Mode:** Radio buttons for 'Overwrite On Full' (selected) and 'Stop On Full'.  
**Alarm Storage Configuration:**  
- **\*Post-Alarm Recording Time (s):** A text box showing '60'.  
At the bottom of the window are 'OK' and 'Cancel' buttons.

3. Set the parameters, including the parameters that you see after clicking the **Storage Plan** button. Some of the parameters are described in the following table.

Parameter	Description
Storage Device	Device used to store videos of the camera.
Plan Name	Name of the storage plan.
Period	<p>Including two options:</p> <ul style="list-style-type: none"> <li>• By Day: If you select this option, you need to specify at least one period, for example, from 00:00:00 to 23:59:59.</li> <li>• By Week: If you select this option, you need to specify at least one period for the day(s) in a week, for example, from 00:00:00 to 23:59:59 on Monday.</li> </ul>
Enable Exception	<p>Indicates whether to enable exceptions to the current storage plan.</p> <p>If you enable this function, you need to set the exceptional date(s) and period(s). On the exceptional date, the storage plan is effective during only the specified period.</p>
Allocate Capacity	Disk size to be used for storage.
Extended Capacity	Extended disk size to be used for storage.
Data Cover Mode	<p>Indicates the policy to be used when the assigned space is used up.</p> <ul style="list-style-type: none"> <li>• Overwrite On Full: With this option selected, data will be overwritten by new data when the storage size assigned for the camera is full.</li> <li>• Stop On Full: With this option selected, the device will stop writing data to the disk when the assigned space is full.</li> </ul>
Post-Alarm Recording Time	Indicates the length of time that the NVR continues recording after an alarm is raised.

4. After you have completed all the settings, click **OK**.




## 6 Recording

Recording is to save live video to a hard disk so that the video can be stored, retrieved and replayed.

The NVR supports three types of recording: manual recording, planned recording, and alarm-triggered recording.

### Manual Recording

Manual recording means that recording is performed manually instead of being started by a plan or being triggered by an alarm.

- To record video to your PC, click the pane displaying the live video you want to record in the live view window, and then click  (**Local Record Start** icon). To stop recording, click  (**Local Record Stop** icon).
- To record video to your NVR, click the pane displaying the video you want to record in the live view window, and then click  (**Center Storage Start** icon). To stop recording, click the icon again.

## Planned Recording

### Purpose

Planned recording means that recording is performed automatically according to a storage plan, which means a storage plan must be created first. For the steps to create a storage plan, see Making a Storage Plan.

A storage plan is immediately effective once created. If a storage plan is stopped, you can follow these steps to start it.

### Steps

1. Click **Configuration > Service Configuration > Storage > Storage Plan**. The **Storage Plan** page is displayed.

**Figure 6-1** Storage Plan Page

Current Position: Service Configuration >> Storage >> **Storage Plan**

Camera Name

<input type="checkbox"/>	Camera Name	Storage Device	Resource Status	Store as Planned	Planned
<input type="checkbox"/>	206.5.0.2	NVR202-09P-IN	Normal	Not Stored as Planned	YES
<input type="checkbox"/>	48-EA-63-06-4B-1D		Unknown	Unknown	NO

**Table 6-1** Descriptions for Columns on the Storage Plan Page

Parameter	Description
Storage Device	Current storage device for the camera.
Resource Status	Status of the storage device.
Store as Planned	Indicates whether video from a camera is stored according to a plan.
Planned	Indicates whether storage has been planned.
Status	Indicates whether the storage plan is started or stopped.

2. Select the camera and then click the **Started** button. A message appears to show the operation result.
3. Click **OK**. You will find that the status has changed from **Stopped** to **Started** in the **Status** column.
4. To stop a storage plan, select the camera and then click the **Stopped** button.

## Alarm-Triggered Recording

When the alarm-triggered recording function is set for a camera, the NVR will be triggered to record live video from the camera when an alarm is raised for the camera.

Configuring alarm-triggered recording is the same as configuring alarm-triggered storage. For steps to configure alarm-triggered storage, see Configuring Alarm-Triggered Storage.

# 7 Alarm Settings

## Purpose

Alarm triggering is an important function in the system. You can set conditions for triggering a certain type of alarm as required.



## Steps

Click **Configuration > Service Configuration > Alarm**. The **Alarm Triggering** page is displayed.

**Figure 7-1** Alarm Triggering Page

Current Position: Service Configuration >> Alarm >> **Alarm Triggering**

Alarm Source Name

Alarm Source Name	Device Type	Configure Alarm-Trigger...	Configure Guard Plan
206.5.0.2	Camera		

## Configuring Boolean

1. Click **Configuration > Service Configuration > Alarm > Boolean Configuration**. The **Boolean Configuration** page is displayed.




**Figure 7-2 Boolean Configuration Page**

Current Position: Service Configuration >> Alarm >> **Boolean Configuration**

**Input Boolean Channel** | Output Boolean Channel

Refresh

Home Device Name	Boolean Index	Status
NVR202-09P-IN	1	Normal Open
NVR202-09P-IN	2	Normal Open
NVR202-09P-IN	3	Normal Open
NVR202-09P-IN	4	Normal Open
48-EA-63-06-4B-1D	1	Normal Open
48-EA-63-06-4B-1D	2	Normal Open
206.5.0.2	1	Normal Open
206.5.0.2	2	Normal Open

- To set an alarm input, click the **Input Boolean Channel** tab. To set an alarm output, click the **Output Boolean Channel** tab.
- In the **Config** column, click  for the device you want to configure. The **Boolean Configuration** dialog box is displayed. Some of the parameters are described in the table below.

**Table 7-1** Parameter descriptions for setting Boolean

Type	Parameter	Description
Input	Boolean Name	Name of the alarm input device.
	Status	The status set for this parameter must be consistent with the status of the alarm input device. For example, if the alarm input device is normally in open status, you must set this parameter to <b>Normal Open</b> .
	Boolean	Indicates whether to enable alarm input.
Output	Boolean Name	Name of alarm output.
	Status	The status set for this parameter must be consistent with the connected alarm output device. For example, if the alarm output device is normally in open status, you must set this parameter to <b>Normal Open</b> .
	Alarm Output	Indicates whether to enable alarm output.
	Duration	Length of time that an output alarm lasts. This parameter is effective only when <b>Alarm Output</b> is set to <b>Enable</b> .

- After you have completed the settings, click **OK**.

# Configuring Alarm-Triggered Actions



## NOTE !

Device alarm and video loss alarm are independent from guard plans and are always effective. Device alarm includes temperature alarm and fan alarm. For alarm types other than temperature alarm and fan alarm, a guard plan is required for these types of alarms to trigger actions.

Before you configure an alarm-triggered action for an alarm, check that you have completed the required settings for this alarm. Different camera models may support different alarm types. Each alarm type supports one or more triggered actions.

You can set a maximum of 64 alarm-triggered actions, including 16 actions for each action type. The system allows you to configure several actions, including triggered storage, triggered preset, triggered live video to a specified pane, triggered Boolean output, and triggered buzzer. The detailed steps are described in the following sections.

## Configuring Alarm-Triggered Storage

### Purpose

The alarm-triggered storage function allows you to configure storage for cameras so that the NVR device starts to store video recording for these cameras when an alarm is raised. Before configuring alarm-triggered storage, you must configure storage for these cameras and set after-alarm recording time.

When alarm-triggered storage is enabled for a camera, recording storage will be triggered by an alarm so that video captured by this camera will be stored.


Before setting this function for a camera, you need to configure storage for the camera and set the duration of recording after the alarm is raised.

### Steps

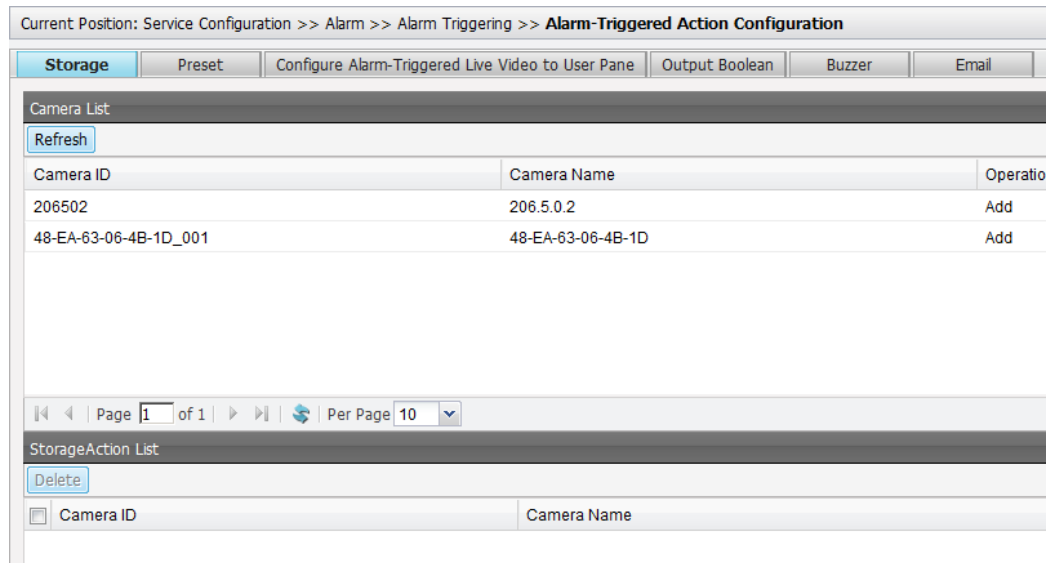
1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm Triggered** page is displayed.

**Figure 7-3** Alarm Triggered Page

Current Position: Service Configuration >> Alarm >> Alarm Triggering	
Alarm Source Name	<input type="text"/> <input type="button" value="Query"/> <input type="button" value="Reset"/>
Alarm Source Name	Device Type
206.5.0.2	Camera

2. In the **Configure Alarm-Triggered Action** column, click the  icon for the camera you want to configure alarm-triggered storage for and then choose an option from the pop-up menu. The **Alarm-Triggered Action Configuration** page is displayed.

**Figure 7-4** Alarm-Triggered Action Configuration Page



Current Position: Service Configuration >> Alarm >> Alarm Triggering >> **Alarm-Triggered Action Configuration**

**Storage** | Preset | Configure Alarm-Triggered Live Video to User Pane | Output Boolean | Buzzer | Email

Camera List

Refresh

Camera ID	Camera Name	Operation
206502	206.5.0.2	Add
48-EA-63-06-4B-1D_001	48-EA-63-06-4B-1D	Add

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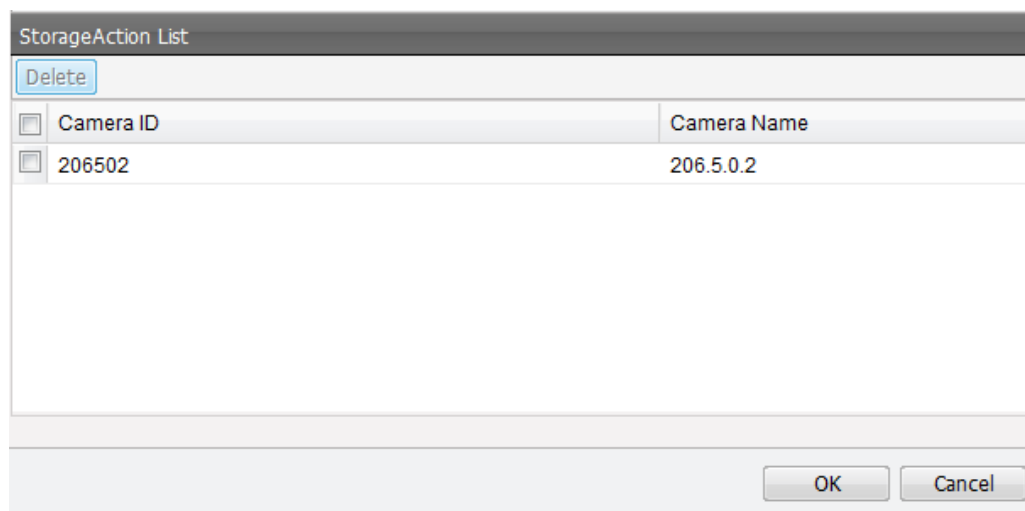
StorageAction List

Delete

Camera ID	Camera Name
-----------	-------------

3. In the **Operation** column of the **Camera List** area, click **Add** for the camera for which you want to configure alarm-triggered storage. The camera is added to the **StorageAction List** area.

**Figure 7-5** Example—Camera Added to the Storage Action List



StorageAction List

Delete


Camera ID	Camera Name
206502	206.5.0.2

OK Cancel

4. To enable alarm-triggered storage for more cameras, repeat step 3
5. After you have added all the desired cameras, click **OK**.



## NOTE !

After alarm-triggered storage has occurred, you can view the alarm-triggered recording by clicking the  icon on the **History Alarm** page (under **Maintenance > Alarm Query > History**).

## Configuring Alarm-Triggered Preset

### Purpose

This function is available for only PTZ cameras. When an alarm-triggered preset (position) is set for a PTZ camera, this camera will move to the preset position when an alarm is raised.

### Steps

1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm-Triggered Action Configuration** page is displayed.
2. Click the **Preset** tab.

**Figure 7-6** Configuring Alarm-Triggered Preset

Current Position: Service Configuration >> Alarm >> Alarm Triggering >> **Alarm-Triggered Action Configuration**

Storage **Preset** Configure Alarm-Triggered Live Video to User Pane Output Boolean Buzzer

Camera List

Refresh

Camera ID	Camera Name	Preset No.	Pre
206502	206.5.0.2	2	rou

3. In the **Preset No.** column, double-click the field for the camera and then select a number from the drop-down list, for example, preset No.2.
4. Click the **Add** button in the **Operation** column. The triggered preset is added to the **PresetAction List** area.

### Figure 7-7 Preset Action List

PresetAction List

Delete

<input type="checkbox"/>	Camera ID	Camera Name	Preset No.
<input type="checkbox"/>	206502	206.5.0.2	2

OK

Cancel

Delete All

5. To add more presets, repeat the above steps.
6. After you have completed the settings, click **OK**.

## Configuring Alarm-Triggered Live Video to a Pane

## Purpose

When this function is set for a camera, live video from the camera will be displayed in the bound pane when an alarm is raised, and meanwhile, the border of the pane will turn red to alert you.

## Steps

1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm-Triggered Action Configuration** page is displayed.
2. Click the **Configure Alarm-Triggered Live Video to User Pane** tab.

**Figure 7-8** Configure Alarm-Triggered Live Video to User Pane Tab

Storage	Preset	Configure Alarm-Triggered Live Video to User Pane	Output Boolean	Buzzer	Email
---------	--------	---	----------------	--------	-------

Camera List

Refresh

Camera ID	Camera Name	Operation
206502	206.5.0.2	Add
48-EA-63-06-4B-1D_001	48-EA-63-06-4B-1D	Add

Users List

Refresh

User ID	Username
0000	admin
001	001

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1 to 2 of 2 results

3. In the **Camera List** area, click **Add** in the **Operation** column for a camera, for example, 206.5.0.2. The camera is added to the action list as shown below.

**Figure 7-9** Add Camera to Action List

<input type="checkbox"/>	Camera ID	Camera Name	Username
<input type="checkbox"/>	206502	206.5.0.2	

4. Select the check box for camera 206.5.0.2.

**Figure 7-10** Select Camera

<input checked="" type="checkbox"/>	Camera ID	Camera Name	Username	Pane ID
<input checked="" type="checkbox"/>	206502	206.5.0.2		

5. In the **Users List**, double-click the field in the **Pane ID** column, and then select a pane, for example, pane No.3, and then click **Add** in the operation column.

### Figure 7-11 Bind Pane to Camera

Users List			
Refresh			
User ID	Username	Pane ID	Operation
0000	admin	3	Add
001	001	Double-click to sele...	Add

The camera is bound to the pane, as shown in the figure below.

**Figure 7-12** Camera is Bound to Pane

Configure Alarm-Triggered Live Video to User PaneAction List

Delete

<input checked="" type="checkbox"/>	Camera ID	Camera Name	Username	Pane ID
<input checked="" type="checkbox"/>	206502	206.5.0.2	admin	3

OK

Cancel

Delete All

- 6. Click OK.**

## Configuring an Output Boolean

## Purpose

The purpose of setting an output Boolean is to enable the NVR to report alarms to some extended devices and trigger actions caused by an alarm.

This section takes alarm source 20660185In1 as an example and describes how to configure an output Boolean for alarm source 20660185In1.

## Steps

1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm Triggering** page is displayed.

**Figure 7-13 Alarm Triggering Page**

Current Position: Service Configuration >> Alarm >> **Alarm Triggering**

Alarm Source Name

Alarm Source Name	Device Type	Configure Alarm-Triggere...
206.6.0.185	Camera	
20660185In1	Alarm Source	
NVR202-09P-IN	NVR202-09P-IN	

- In the **Configure Alarm Triggered** column, click the icon for the alarm input source, for example, 20660185In1, and then click the pop-up Input **Boolean Alarm Action**.

**Figure 7-14 Configure Output Boolean Page**

Current Position: Service Configuration >> Alarm >> **Alarm Triggering**

Alarm Source Name

Alarm Source Name	Device Type	Configure Alarm-Triggere...
206.6.0.185	Camera	
20660185In1	Alarm Source	<input type="button" value="Input Boolean Alarm Action"/>
NVR202-09P-IN	NVR202-09P-IN	

- On the **Alarm-Triggered Action Configuration** page, click the **Output Boolean** tab. In the **Boolean List**, find an available output Boolean as required. And then click **Add** in the **Operation** column.

**Figure 7-15 Output Boolean Tab**

Storage | Preset | Configure Alarm-Triggered Live Video to User Pane | **Output Boolean** | Buzzer | Email

**Boolean List**

Device ID	Boolean Name	Operation
ECRIMOSCODE&05101	out	Add

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- Click **OK**.

## Configuring Alarm-Triggered Buzzer

### Purpose



After this function is set, the NVR device will trigger the buzzer to alert you when an alarm is raised.

#### Steps

1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm-Triggered Action Configuration** page is displayed.
2. Click the **Buzzer** tab.

**Figure 7-16** Buzzer Tab

The screenshot shows the 'Alarm-Triggered Action Configuration' page with the 'Buzzer' tab selected. The breadcrumb trail at the top reads: 'Current Position: Service Configuration >> Alarm >> Alarm Triggering >> Alarm-Triggered Action Configuration'. Below the breadcrumb, there are five tabs: 'Storage', 'Preset', 'Configure Alarm-Triggered Live Video to User Pane', 'Output Boolean', and 'Buzzer'. The 'Buzzer' tab is highlighted in blue. The main content area is titled 'Trigger Alarm to Buzzer' and contains two radio buttons: 'YES' and 'NO'. The 'NO' radio button is selected, indicated by a blue dot.

3. Select **YES** to enable this function and then click **OK**.

## Configuring Alarm-Triggered Email

#### Purpose

Use this function so that the NVR device will be triggered to send an email to a specified address when an alarm is raised.

#### Steps

1. Click **Configuration > Service Configuration > Alarm > Alarm Triggering**. The **Alarm-Triggered Action Configuration** page is displayed.
2. Click the **Email** tab.

**Figure 7-17** Email Tab

The screenshot shows the 'Alarm-Triggered Action Configuration' page with the 'Email' tab selected. The breadcrumb trail at the top reads: 'Current Position: Service Configuration >> Alarm >> Alarm Triggering >> Alarm-Triggered Action Configuration'. Below the breadcrumb, there are five tabs: 'Storage', 'Preset', 'Configure Alarm-Triggered Live Video to User Pane', 'Output Boolean', and 'Email'. The 'Email' tab is highlighted in blue. The main content area is titled 'Trigger Alarm to Email' and contains two radio buttons: 'YES' and 'NO'. The 'NO' radio button is selected, indicated by a blue dot.

3. Select **YES**, and then click **OK**.

## 8 Arming and Disarming

### Purpose

Use the arming/disarming function to start/stop the guard plan for an alarm source.

### Steps

1. Click **Configuration > Service Configuration > Arming&Disarming**. The **Arming&Disarming** page is displayed. On this page all available guard plans are listed.

**Figure 8-1** Arm&Disarming Page

Current Position: Service Configuration >> <b>Arming&amp;Disarming</b>					
Plan Name	<input type="text"/>	Query	Reset		
Plan Status	Guard Plan Name	Alarm Source Name	Alarm Type	Create Time	Operation
Start	local1-GuardPlan	local1	Input Boolean Alarm	2014-06-12 09:02:33	
Start	206601_mera01-GuardPlan	206.6.0.182	Motion Detection Alarm	2014-06-14 13:46:48	
Start	20660182In7-GuardPlan	20660182In7	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In6-GuardPlan	20660182In6	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In5-GuardPlan	20660182In5	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In4-GuardPlan	20660182In4	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In3-GuardPlan	20660182In3	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In2-GuardPlan	20660182In2	Input Boolean Alarm	2014-06-14 13:46:48	
Start	20660182In1-GuardPlan	20660182In1	Input Boolean Alarm	2014-06-14 13:46:48	

2. Click in the **Operation** column for a guard plan, and then click **start** or **stop** as required.

## 9 Network Settings

Some network settings must be configured before your NVR can operate on the network, depending on the configuration of your NVR. For detailed descriptions, read the following sections.

### Configuring TCP/IP

### Purpose

TCP/IP settings are the basic network settings for your NVR, including the NIC, IP address, subnet mask and gateway.

### Steps

1. Click **Configuration > Network Configuration > TCP/IP**. The **TCP/IP** page is displayed.
2. Set the parameters. The following shows an example. Some of the parameters are described in Table 9-1.

**Figure 9-1** Setting TCP/IP

Current Position: Network Configuration >> **TCP/IP**

▲ **TCP/IP**

NIC: eth0

MTU: 1500 [576~1500]

IPv4 Settings

☐ Obtain IP address via DHCP

☒ Use the following IP address

\*IP Address: 206.6.0.203

\*Subnet Mask: 255.255.0.0

Gateway: 206.6.0.1 ☒ Default Route

Advanced

**Table 9-1** TCP/IP Parameter Descriptions

Parameter	Description
NIC	Acronym for Network Interface Card. By default your NVR uses <b>eth0</b> to communicate with the connected cameras.
MTU	Acronym for Maximum Transmission Unit. Keep the default 1500 unless a modification is necessary.
IPv4 Settings	<p><b>Obtain IP address via DHCP:</b> Select this option only when you have a DHCP server which automatically assigns an IP address for your NVR.</p> <p><b>Use the following IP address:</b> Select this option if you want to set a static IP address, subnet mask, and gateway.</p> <p><b>IP Address:</b> IP address of your NVR.</p> <p><b>Subnet Mask:</b> Subnet mask of the network.</p> <p><b>Gateway:</b> IP address of your gateway, typically the IP address of your router. To set the gateway as the default route, select <b>Default Route</b>.</p>

3. After you have completed the settings, click **OK**.

## Configuring PPPoE

### Purpose

This operation is necessary when your NVR supports access by Point-to-Point Protocol over Ethernet (PPPoE). You may skip this section if your NVR does not support PPPoE.

### Steps

1. Click **Configuration > Network Configuration > PPPoE**. The **PPPoE** page is displayed.

**Figure 9-2** PPPoE Page

Current Position: Network Configuration >> **PPPoE**

▲ **PPPoE Settings**

PPPoE ☐ Enable ☒ Disable

\*Username

\*Password

NIC  ▼

IP Address

Subnet Mask

Gateway

OK

2. Select **Enable**.
3. Set the username and password for PPPoE access. The username and password are assigned by your ISP.
4. After you have completed the settings, click **OK**.

## Configuring NAT

### Purpose

NAT means Network Address Translation (NAT). When this function is enabled for your NVR, the private IP address and port number of your NVR will be translated into a public network address and port number, allowing your NVR to send information via the Internet.

### Steps

1. Click **Configuration > Network Configuration > NAT**. The **NAT** page is displayed.

**Figure 9-3 NAT Page**

The screenshot shows a web interface for NAT configuration. At the top, a breadcrumb trail reads 'Current Position: Network Configuration >> NAT'. Below this is a section titled 'NAT Settings' with a collapse/expand arrow. Inside this section, the 'NAT' label is followed by two radio buttons: 'Enable' (which is unselected) and 'Disable' (which is selected). Below the radio buttons are two text input fields: 'Mapped Public Network Address' and 'Mapped Public Network Port'. At the bottom left of the settings area is an 'OK' button.

2. Click **Enable**.
3. Enter the public network address and public port number to which the private IP address and port number of your NVR will be mapped.
4. Click **OK** to save the settings.

## Configuring UNP Client

### Purpose

Set the Universal Network Passport (UNP) client so that your NVR can communicate with the UNP server. Before configuring an IP address for the UNP client, ensure that your NVR can communicate with the UNP server.

### Steps

1. Click **Configuration > Network Configuration > UNP Client**. The **UNP Client** page is displayed.

**Figure 9-4** UNP Client Page

Current Position: Network Configuration >> **UNP Client**

▲ **UNP Client Settings**

UNP ☐ Enable ☒ Disable

Server IP Address

Authentication ☐ Enable ☒ Disable

Username

Password

IP Address

Subnet Mask

Gateway

OK

2. Set the parameters in the **UNP Client** page. Some of the parameters are described below.

**Table 9-2** UNP Parameter Descriptions

Parameter	Description
Authentication	Enables/disables the authentication function.
Username	The Username and password of the UNP server. <i>Note: you can ignore the username and password if the authentication function is disabled.</i>
Password	

3. After you have completed the settings, click **OK**.

## Configuring Route

This operation is required if you want to save more routes on your NVR. The added routes can be used to connect cameras that are located in different LANs as your NVR.

1. Click **Configuration > Network Configuration > Route**. The **Route** page is displayed.

**Figure 9-5** Route page

Current Position: Network Configuration >> **Route**

IPv4 Route

Refresh

Index	Enable	IP Network Segment	Subnet Mask
0	<input type="checkbox"/>		
1	<input type="checkbox"/>		
2	<input type="checkbox"/>		
3	<input type="checkbox"/>		
4	<input type="checkbox"/>		
5	<input type="checkbox"/>		
6	<input type="checkbox"/>		
7	<input type="checkbox"/>		

2. Select the check box in the **Enable** column, for example, for index 0, and then enter the network segment, subnet mask, and gateway in the respective fields.
3. Click the **Save** button in the **Config** column.

## Configuring SMTP

### Purpose

The NVR can be set to send an alert email to specified users when an alarm is raised. Before you start configuring SMTP, ensure that your NVR is connected to the LAN where the SMTP server is located, and ensure that the LAN is connected to an intranet or the Internet, depending on the location of the e-mail accounts to which alert emails will be sent.

### Steps

1. Click **Configuration > Network Configuration > SMTP**. The **SMTP** page is displayed.

**Figure 9-6** SMTP Page

Current Position: Network Configuration >> SMTP

▲ Email Server Settings

\*Email Server

\*Port

Authentication ☐ Enable ☒ Disable

Sender Name

\*Sender Address

Recipients

Test

OK

2. Set the parameters. Some of the parameters are described in the table below.

**Table 9-3** Descriptions for Configuring SMTP Parameters

Parameter	Description
Email Server	Email server name.
Port	Port number for the email server.
Authentication	Select <b>Enable</b> if authentication is required. If authentication is enabled, you need to set the username and password for authentication.
Sender Name	Name of the sender to be shown to the email receipt(s).
Sender Address	Address of the sender to be shown to the email receipt(s).
Receipt	Email receipt. Up to 10 receipts can be entered and which must be separated with a “;”.

3. After you have completed the settings, click **Test** to check the settings.
4. If the settings are correct, click **OK**.

## Configuring DNS

### Purpose

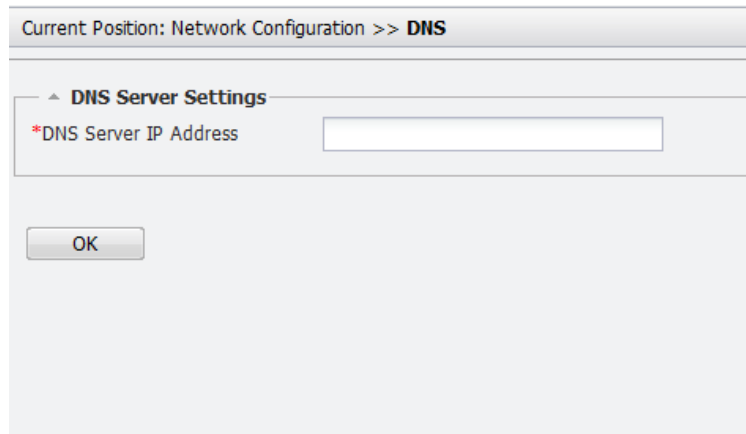


This step is required if you use a Domain Name System (DNS) server for your NVR.

#### Steps

1. Click **Configuration > Network Configuration > DNS**. The DNS page is displayed.

**Figure 9-7** DNS Page



The screenshot shows a web interface for DNS configuration. At the top, a breadcrumb trail reads "Current Position: Network Configuration >> DNS". Below this is a section titled "DNS Server Settings" with a minus sign icon to its left. Inside this section, there is a label "\*DNS Server IP Address" followed by an empty text input box. At the bottom left of the settings area, there is an "OK" button.

2. In the **DNS Server IP Address** text box, enter the IP address of the DNS server.
3. Click **OK**.

## 10 NVR Management and Maintenance

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### Setting Your NVR

Set parameters for your NVR, including basic information, date and time, and language.

#### Setting Basic Information

##### Purpose

Set the basic information about your NVR, including the name and ID of your NVR, multicast settings, stream format, transfer protocol, and management mode.

##### Steps

1. Click **Configuration > Device Parameters > Basic Information**. The Basic Information page is displayed. The following shows an example.

**Figure 10-1** Setting the Basic Information

Current Position: Device Parameters Configuration >> **Basic Information**

▲ **Basic Information**

\*Device Name: NVR202-09P-IN

\*Device ID: NVR202-09P-IN

Multicast: ☐ Enable ☒ Disable

Stream Format: UDP+TS

Protocol: UDP

PTZ Release Time (s): 300

Note: Please config correct multicast IP address when multicast enabled.

2. Set the name and ID for your NVR.
3. Enable or disable multicast as required. For detailed descriptions about multicast, see [错误！未找到引用源。](#)
4. For **Stream Format** and **Protocol**, keep the default setting unless a modification is necessary.
5. Set **PTZ Release Time** as required. This parameter sets the length of time that elapses before a PTZ is released automatically when the user controlling the PTZ does not perform any operation and no other user is gaining control of the PTZ from the current user during this period.
6. For **Server Management**, select **Server Management** only when your NVR is managed by a higher-level management platform.
7. After you have completed the settings, click **OK**.

## Setting Date and Time

### Purpose

Set date and time for your NVR.

### Steps

1. Click **Configuration > Device Parameters > Date&Time**. The **Date&Time** page is displayed. The following shows an example.

**Figure 10-2** Setting Date and Time

The screenshot shows the 'Date&Time' configuration page. At the top, a breadcrumb trail reads 'Current Position: Device Parameters Configuration >> Date&Time'. Below this, a section titled 'Date&Time' contains the following fields: 'Time Zone' is a dropdown menu showing '(UTC+00:00) Dublin, Edinburgh, London'; 'NTP' has two radio buttons, 'Enable' and 'Disable', with 'Disable' selected; 'Device Date&Time' is a text box containing '2014-06-08 07:51:28'; 'Set Date&Time' is a text box containing '2014-06-08 07:43:56'; and an 'OK' button is at the bottom left.

2. Select a correct time zone from the drop-down list for your NVR.
3. (Optional) Select **Enable** for **NTP** if you have an NTP server. After this function is enabled, you need to set the NTP server address. When the settings are completed, the time on your NVR will be synchronized with the NTP server. The following shows an example.

**Figure 10-3** Setting the Date and Time with NTP Enabled

The screenshot shows the 'Date&Time' configuration page with NTP enabled. The breadcrumb trail is 'Current Position: Device Parameters Configuration >> Date&Time'. The 'Date&Time' section contains: 'Time Zone' dropdown showing '(UTC+00:00) Dublin, Edinburgh, London'; 'NTP' radio buttons with 'Enable' selected; 'Device Date&Time' text box with '2014-06-08 07:53:47'; 'NTP Server 1 IP' text box with '206.5.2.31'; 'NTP Server 2 IP' text box (empty); and 'NTP Server 3 IP' text box (empty). An 'OK' button is at the bottom left.

4. Set the correct time in the **Set Date&Time** field.
5. After you have completed the settings, click **OK**.

## Setting the Language

1. Click **Configuration > Device Parameters > Language**.
2. Select the desired language from the drop-down list.
3. Click **OK**.

## Viewing System Version Information

### Purpose

View version information of your NVR, including the device type, bar code, software and hardware versions, and Uboot and SCM versions.

### Steps

1. Click **Maintenance > Running Status > Version Information**. The **Version Information** page is displayed.

## Viewing Operation Information

### Purpose

View information about operation status of your NVR, including the current system time, length of time that the system has been operating, CPU usage information, RAM information, etc.

### Steps

1. Click **Maintenance > Running Status > Device Running Information**. The **Device Running Information** page is displayed. The following shows an example.

**Figure 10-4** Device Running Information

The screenshot displays the 'Device Running Information' page. At the top, a breadcrumb trail reads 'Current Position: Running Status >> Device Running Information'. Below this is a section titled 'Running Status of Devices' with a collapse icon. The section contains a table of system metrics, each with a label and a corresponding value in a text box. A 'Refresh' button is located at the bottom left of the table.

System Time	01 July 2014 17:48:09
Running Time	1 Days 2 Hours 7 Minutes 44 Se
CPU Utilization(%)	8
Free/Maximum Memory(M)	57/330
I/O Read (KB/S)	0
I/O Write (KB/S)	416
Device Temperature(°C )	38
Chassis Fan Speed(High,Low)	Low
Heating State	No heating module

Refresh

## Viewing Network Status

### Purpose

View the current status of the network, including information about the current NIC, link, IP address, subnet mask, and gateway.

### Steps

1. Click **Maintenance > Running Status > Network Status**. The **Network Status** page is displayed. The following shows an example.

**Figure 10-5** Network Status Page

Current Position: Running Status >> **Network Status**

**Network Status**

NIC No.	1
NIC Name	eth0
MAC Address	00-23-89-13-13-40

^ **Link**

Link No.	1
Network Port Type	Copper port
Connection Status	Connected
Link Rate and Duplex	100M Full duplex

^ **Network**

IP Address No.	1
IP Obtain Mode	Static
IP Address	206.5.2.30
Subnet Mask	255.255.0.0
Gateway	206.5.0.1

Refresh

2. Click **Refresh** to get the latest status information.

## Viewing Service Statistics

### Purpose

View service statistics of your NVR, such as the number of live video services established, number of two-way voice sessions, and number of users logged in to the NVR.

### Steps

1. Click **Maintenance > Running Status > Service Statistics**. The **Service Statistics** page is displayed. The following shows an example.

**Figure 10-6** Service Statistics Page

Current Position: Running Status >> <b>Service Statistics</b>		
	Name	Total
1	Number of Live Video Services Established	0
2	Number of Two-Way Voice Sessions Established	0
3	Number of Users Currently Logged In	1

## Viewing Server Information

### Purpose

This operation is effective only when your NVR is operating in management mode, which means your NVR is managed by a central server.

View server information, including the server IP address and the protocol being used for connection to the central server.

### Steps

1. Click **Maintenance > Running Status > Server Information**. The **Server Information** page is displayed. If your NVR is operating in stand-alone mode, the **Management Mode** indicates stand-alone mode.

## Viewing Alarms

View alarms in the system, including instant alarms and history alarms.

### Viewing Instant Alarms

### Purpose

View instant alarms in the system and handle these alarms as required based on alarm level.

### Steps

1. Click **Maintenance > Alarm Query > Instant Alarm**. The **Instant Alarm** page is displayed. The following shows an example.

**Figure 10-7** Viewing Instant Alarms

Current Position: Alarm Query >> **Instant Alarm**

ACK

<input type="checkbox"/>	Alarm Name	Device Name	Level	Generate Time	Description
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 14:01:13	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 14:00:58	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 14:00:43	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 14:00:19	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm cleared	_001	Info	2014-06-14 13:59:51	Motion detection alarm cleared
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:59:21	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:59:06	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:58:50	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:58:27	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm cleared	_001	Info	2014-06-14 13:58:01	Motion detection alarm cleared
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:57:31	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm cleared	_001	Info	2014-06-14 13:56:09	Motion detection alarm cleared
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:55:39	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm cleared	_001	Info	2014-06-14 13:55:13	Motion detection alarm cleared
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:54:43	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:54:28	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:54:13	Motion detection alarm
<input type="checkbox"/>	Motion detection alarm	_001	Major	2014-06-14 13:53:58	Motion detection alarm

2. View the detailed alarm information, including the alarm name, name of the involved device, alarm level, time of generation.
3. To acknowledge an alarm, select the alarm and then click the **ACK** button.

## Viewing History Alarms

### Purpose

View history alarms, including alarm name, involved devices, alarm level, time when the alarm is raised, and current alarm status.

### Steps

1. Click **Maintenance > Alarm Query > Instant Alarm**. The **History Alarm** page is displayed.

**Figure 10-8** History Alarm Page

Current Position: Alarm Query >> <b>History Alarm</b>			
Device Name	<input type="text"/>	Level	<input type="text" value="All"/>
Alarm Type	<input type="text" value="All"/>	ACK Status	<input type="text" value="All"/>
Start Time	<input type="text"/>	End Time	<input type="text"/>
ACK User	<input type="text"/>		
<input type="button" value="Query"/>			

2. (Optional) Set query conditions by specifying the device name, alarm type, time, alarm level, alarm status as required. The following shows an example.

**Figure 10-9** Alarm Query Conditions

Device Name	<input type="text"/>	Level	<input type="text" value="All"/>
Alarm Type	<input type="text" value="All"/>	ACK Status	<input type="text" value="All"/>
Start Time	<input type="text" value="2014-06-03 00:00:00"/>	End Time	<input type="text" value="2014-06-07 23:59:59"/>
ACK User	<input type="text"/>		

- Click **Query**. Alarms meeting the query conditions are listed. The following shows an example.

**Figure 10-10** Retrieved Alarms

Alarm Name	Device Name	Level	Generate Time	Status	ACK User	ACK Time	Description	ACK Description	ACK	Details	Reco
<input type="checkbox"/> Device online	48-EA-63-06-4...	Warning	2014-06-04 16:07:...	Not Ack...			Device Online				
<input type="checkbox"/> Device offline	48-EA-63-06-4...	Warning	2014-06-04 16:07:...	Not Ack...			Device Offline				
<input type="checkbox"/> Device online	48-EA-63-06-4...	Warning	2014-06-04 16:07:...	Not Ack...			Device Online				
<input type="checkbox"/> Device online	206.5.0.2	Warning	2014-06-04 16:01:...	Not Ack...			Third IPC online				
<input type="checkbox"/> Scheduled rec...	NVR202-09P-IN	Critical	2014-06-04 15:59:...	Not Ack...			Polling recordi...				
<input type="checkbox"/> Device online	206.5.0.2	Warning	2014-06-04 15:22:...	Not Ack...			Third IPC online				
<input type="checkbox"/> Device offline	206.5.0.2	Warning	2014-06-04 15:22:...	Not Ack...			Third IPC offline				
<input type="checkbox"/> Video loss alarm	206.5.0.2	Major	2014-06-04 15:22:...	Not Ack...							
<input type="checkbox"/> Device online	206.5.0.2	Warning	2014-06-04 15:22:...	Not Ack...			Third IPC online				
<input type="checkbox"/> Device offline	206.5.0.2	Warning	2014-06-04 15:20:...	Not Ack...			Third IPC offline				

- View the detailed alarm information. To view the recording triggered by an alarm, click in the **Recording Query** column. The live view window appears and starts to play the recording.

## Exporting and Importing Configuration File

### Purpose

To save the current configuration information, you can export the configuration file. You can also import configuration file to save the trouble of manually configuring the device repeatedly.

### Steps

- Click **Maintenance** > **Device Maintenance** > **Export&Import**. The **Export&Import** page is displayed.

**Figure 10-11** Export&Import Page

**Configuration Export**

**Configuration Import**

Configuration Import

- Click **Backup** to generate the configuration file, and then click **Export** to save the file to PC. You can also import the configuration file (click **Browse** to select the file).

## Restoring Default Settings

### Purpose

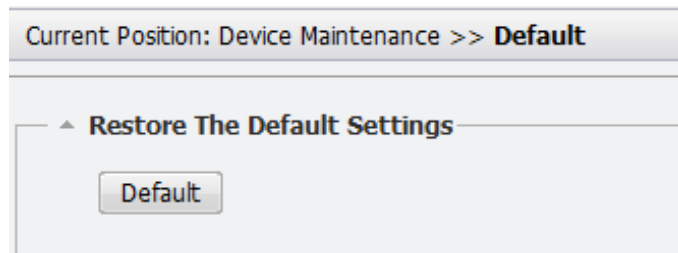
Restore factory defaults for your NVR. Perform this operation with caution because you will lose all the current custom settings when the restore operation is completed.



## Steps

1. Click **Maintenance > Device Maintenance > Default**. The **Default** page is displayed.

**Figure 10-12** Default Page



2. Click **Default**. A message appears for your confirmation.
3. Click **YES** to proceed, or click **NO** to cancel the operation.

## Viewing Logs

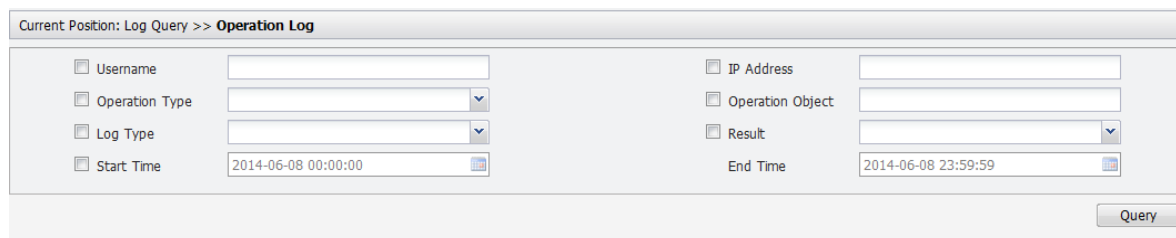
### Purpose

View the generated logs to gain information about events that have occurred in the system.

### Steps

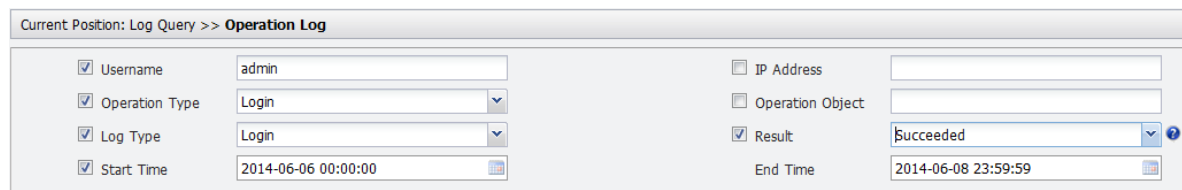
1. Click **Maintenance > Log Query > Operation Log**. The **Operation Log** page is displayed.

**Figure 10-13** Operation Log Page



2. Select the desired items and set query conditions. The following shows an example.

**Figure 10-14** Setting Log Query Conditions



3. Click **Query** to start query, or click **Reset** to set the query conditions all over again. The logs found based on your query conditions are displayed. The following shows an example.

**Figure 10-15** Retrieved Operation Logs

Username	Operation Time	IP Address	Description
admin	2014-06-08 07:58:55	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-08 07:15:27	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-07 15:35:51	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-07 14:29:14	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-07 14:26:23	206.5.0.83	User admin logged in system , operation result: Succeeded.
admin	2014-06-07 09:26:10	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-07 09:25:59	206.6.0.90	User admin logged in system , operation result: Succeeded.
admin	2014-06-06 07:34:41	206.6.0.90	User admin logged in system , operation result: Succeeded.

## Exporting Logs

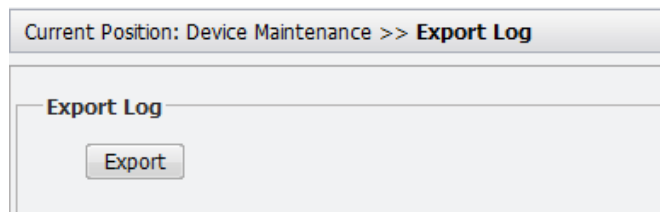
### Purpose

Export all the logs generated in the system to a specified location for backup.

### Steps

1. Click **Maintenance > Device Maintenance > Export Log**. The **Operation Log** page is displayed.

**Figure 10-16** Export Log Page



2. Click **Export**. A dialog box appears.
3. Select the destination folder for the logs to be exported and then click **OK**.

## Rebooting Your NVR

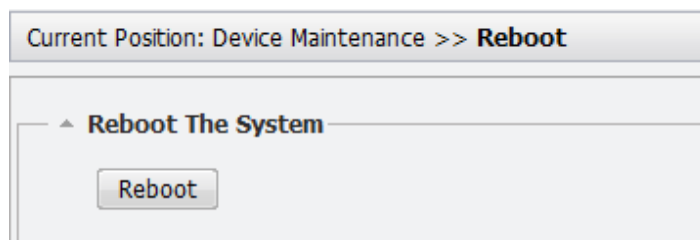
### Purpose

Use the Web interface to reboot your NVR.

### Steps

1. Click **Maintenance > Device Maintenance > Reboot**. The **Reboot** page is displayed.

**Figure 10-17** Reboot Page



2. Click **Reboot**. A message appears for your conformation.
3. Click **YES** to proceed, or click **NO** to cancel the operation.

## Shutting Down Your NVR

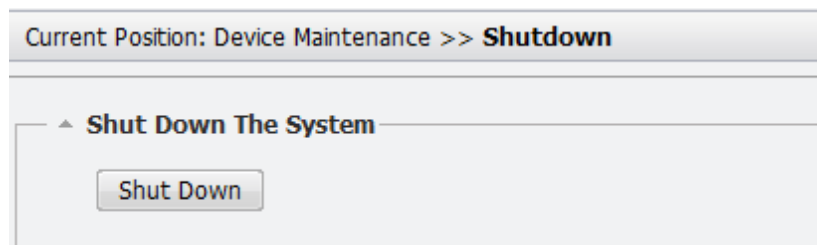
### Purpose

Use the Web interface to shut down your NVR.

### Steps

1. Click **Maintenance > Device Maintenance > Shutdown**. The **Shutdown** page is displayed.

**Figure 10-18** Shutdown Page



2. Click **Shut Down**. A message appears for your confirmation.
3. Click **YES** to proceed, or click **NO** to cancel the operation.

## Upgrading Your NVR

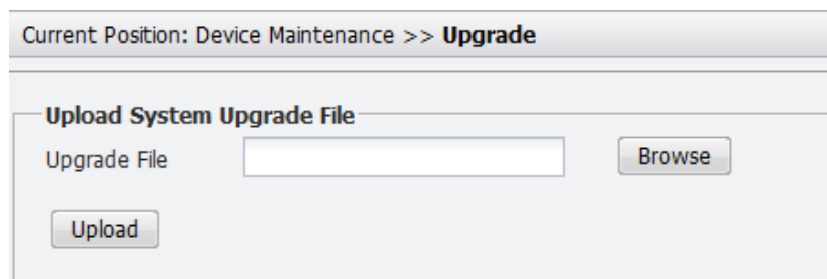
### Purpose

Upgrade your NVR to the latest version. Only admin can perform this operation.

### Steps

1. Click **Maintenance > Device Maintenance > Upgrade**. The **Upgrade** page is displayed.

**Figure 10-19** Upgrade Page



2. Click **Browse**, locate the upgrade file in the dialog box, and then click **OK**.
3. Click **Upload**.

# 11 User Management

---

This chapter describes how to manage users in the system. User management includes adding/deleting user, editing user information, locking/unlocking user, and configuring user permissions.

The system supports up to 31 users.

The system provides three roles: admin, administrator, and operator, the priority of which from high to low is in this same order. In operations to gain control of a resource, a role with higher priority wins. This is also true for users operating through the man-machine interface and the Web interface at the same time. For example, a man-machine interface administrator can gain control of a resource from a Web interface operator because an administrator has higher priority than an operator.

## Adding a User

### Purpose

This section provides an example that shows you how to add a user whose username and user ID is 001, whose role is Operator, and who has permissions to storage configuration, alarm configuration, alarm process, and log query.

### Steps

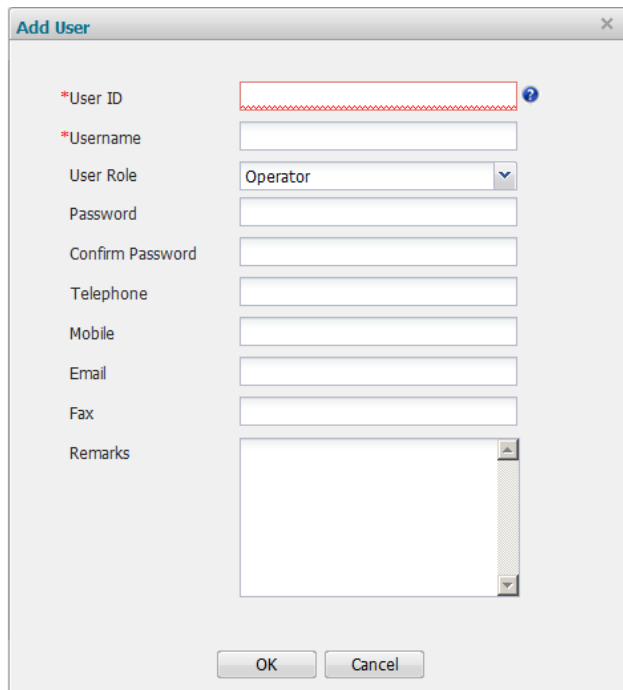
1. Click **Maintenance > User Management > User Configuration**. The **User Configuration** page is displayed.

**Figure 11-1** User Configuration Page

Username	Telephone	Mobile	Email	Us
----------	-----------	--------	-------	----

2. Click the **Add** button. The **Add User** dialog box is displayed.

**Figure 11-2** Add User Dialog Box

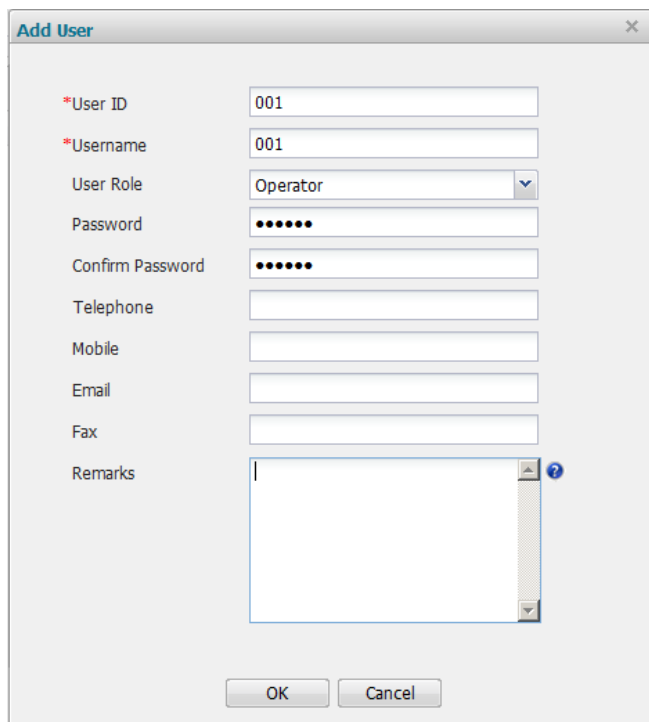


The 'Add User' dialog box contains the following fields and controls:

- \*User ID**: Text input field with a red dashed border and a help icon.
- \*Username**: Text input field.
- User Role**: Dropdown menu with 'Operator' selected.
- Password**: Text input field.
- Confirm Password**: Text input field.
- Telephone**: Text input field.
- Mobile**: Text input field.
- Email**: Text input field.
- Fax**: Text input field.
- Remarks**: Text area with a scrollbar and a help icon.
- Buttons**: 'OK' and 'Cancel' buttons at the bottom.

3. Enter the user information, including user ID, username, role, and password. For example, enter **001** as the user ID and username, select **Operator** as the role. Enter other information as required.

**Figure 11-3** Example - Adding user 001

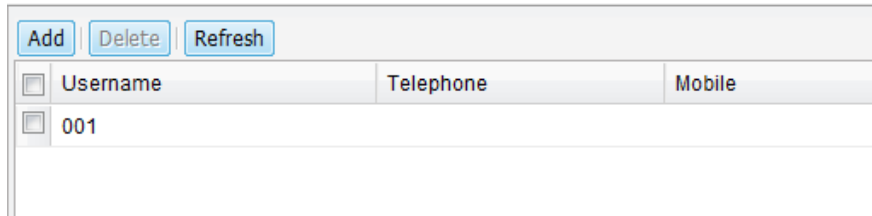


The 'Add User' dialog box is shown with the following data entered:


- \*User ID**: 001
- \*Username**: 001
- User Role**: Operator
- Password**: Masked with 6 dots
- Confirm Password**: Masked with 6 dots
- Telephone**: (Empty)
- Mobile**: (Empty)
- Email**: (Empty)
- Fax**: (Empty)
- Remarks**: (Empty)
- Buttons**: 'OK' and 'Cancel' buttons at the bottom.

- After you have completed the information, click **OK** to go back to the **User Configuration** page. User 001 is displayed in the list.

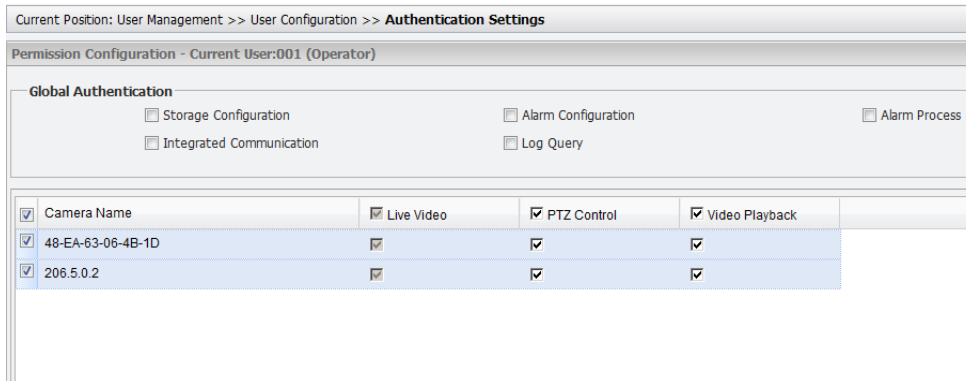
**Figure 11-4** Example - User 001 Added



<input type="checkbox"/>	Username	Telephone	Mobile
<input type="checkbox"/>	001		

- In the **Authentication Configuration** column, click the  icon. The **Authentication Settings** page is displayed.

**Figure 11-5** Authentication Settings Page

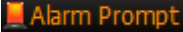


<input checked="" type="checkbox"/>	Camera Name	<input checked="" type="checkbox"/> Live Video	<input checked="" type="checkbox"/> PTZ Control	<input checked="" type="checkbox"/> Video Playback
<input checked="" type="checkbox"/>	48-EA-63-06-4B-1D	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	206.5.0.2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

- In the camera list, select the camera you allow the user to use, and then select the service(s) that you allow the user to use, for example, PTZ Control, Video Playback.
- In the **Global Authentication** area, select the permissions you want to assign to the user, for example, **Storage Configuration**, **Alarm Configuration**, **Alarm Process**, and **Log Query**.

**Table 11-1** Global Authentication Description

Parameter	Description
Storage Configuration	This parameter sets whether the user can configure storage in the system. If this option is not selected, the <b>Storage</b> menu under <b>Configuration &gt; Service Configuration</b> is not displayed for the user.
Alarm Configuration	This parameter sets whether the user can configure alarms in the system. If this option is not selected, the <b>Alarm</b> menu under <b>Configuration &gt; Service Configuration</b> is not displayed.

Parameter	Description
Alarm Process	This parameter sets whether the user can query alarms (under <b>Maintenance &gt; Alarm Query</b> ) and acknowledge alarms by clicking the  icon in the upper right of the Web interface.
Integrated Communication	This parameter sets whether the user can use the integrated communication functions such as 2-way audio and broadcast.
Log Query	This parameter sets whether the user can query logs. If this option is not selected, the <b>Maintenance &gt; Log Query</b> is not displayed for the user.


- After you have completed the settings, click **OK**.

## Editing User Information

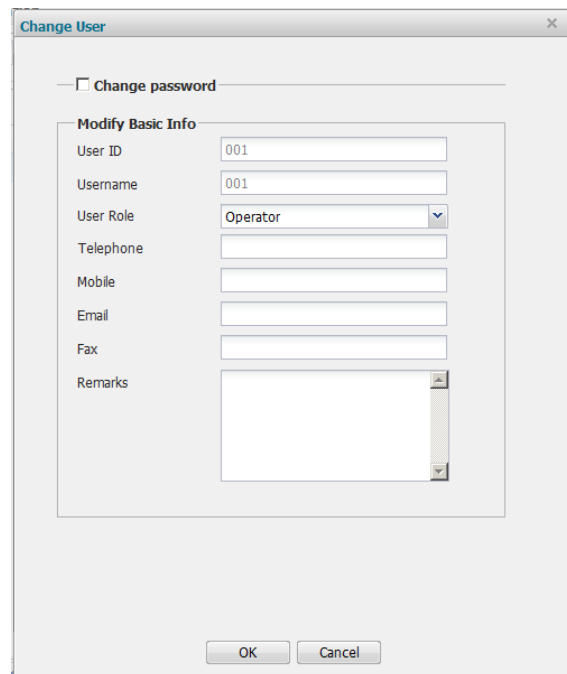
### Purpose

Edit user information, including such as user role, contact information.

### Steps

- On the **User Configuration** page, click the  icon in the **Modify** column for the user. The **Change User** dialog box is displayed.

**Figure 11-6** Change User dialog box



The image shows a 'Change User' dialog box with a title bar containing a close button. Inside the dialog, there is a checkbox labeled 'Change password' which is currently unchecked. Below this is a section titled 'Modify Basic Info' which contains several input fields: 'User ID' (containing '001'), 'Username' (containing '001'), 'User Role' (a dropdown menu showing 'Operator'), 'Telephone', 'Mobile', 'Email', 'Fax', and 'Remarks' (a text area). At the bottom of the dialog are 'OK' and 'Cancel' buttons.



2. Edit the user information as required. If you change the password for an online user, the user must use the new password for the next login. To change your own password, click the Set button in the upper-right corner of the page.
3. After you have completed the modification, click **OK**.

## Locking or Unlocking a User

### Purpose

Lock a user account so that the corresponding user has no access to the system. A locked user cannot perform any operation in the system until being unlocked. If a user is locked online, the user will be forced to log out and cannot log in until being unlocked.

### Steps

1. On the **User Configuration** page, click **Lock** in the **Lock/Unlock** column for the user.
2. In the dialog box that appears, click **YES** to confirm the lock operation. The  icon changes to  in the **User Status** column, which means that the user is locked.
3. To unlock the user, click **Unlock** in the **Lock/Unlock** column and then click **OK** in the dialog box.

## Deleting a User

### Purpose

Delete an unneeded user account. A deleted user cannot log in to the system. If a user is deleted online, the user will be forced to log out of the system immediately.

### Steps

1. Click **Maintenance > User Management**. The **User Configuration** page is displayed.
2. Select the user you want to delete and then click the **Delete** button.
3. In the dialog box that appears, click **OK**.

# 12 Client Computer Settings

---

### Purpose

You can set parameters for your client computer such as video transmission parameters, PTZ control parameters and image save parameters.

### Steps

1. Click **Configuration > Client Configuration > Client Configuration**. The **Client Configuration** page is displayed.



Figure 12-1 Client Configuration Page

^ Video Transmission Settings

Multicast

☐ Enable

☒ Disable

Smart Stream

☐ Enable

☒ Disable

Default Live Video Stream

Auto-Adaptive

Recording Transmission Protocol

UDP

Live View Performance

Real-Time

^ Image Save Settings

Local Record File Format

ts

Save Local Record Files To

E:\完成任务\WVR User Manual\评审\review

Browse

Downloaded Record File Format

ts

Download Record Files To

C:\

Browse

Snapshot File Format

jpg

Save Snapshots To

C:\

Browse

^ Image Display Settings

Display Quality

High Quality

Play Mode

Performance First

Image Display Ratio

Full Pane

Disable Screen Saver

☐ YES

☒ NO

^ PTZ Control Settings

Shortcuts

☒ Enable

☐ Disable

Note: Changing multicast setting will affect all the currently logged in users.  
You need to log in again to validate changes made to Display Quality, Image Display Ratio, Play Mode, and Live View Performance.

OK

2. Set the parameters as required. Some of the parameters are described below.

Table 12-1 Parameter Descriptions for Client Configuration

Parameter	Description
Smart Stream	Enable/disable the auto-switch between main stream and sub stream.
Default Live Video Stream	Choose the default video stream used for live view when IPC is connected to NVR.
Live View Performance	Choose an appropriate way to process video data to meet your monitoring needs.

3. After you have completed the settings, click **OK**.

# 13 Others

## Configuring Encoder

### Purpose

After adding an encoder, you can use the NVR to control the encoder like controlling an IPC.

## Steps

1. Click **Configuration > Resource Configuration > Encoder**. The **Encoder** page is displayed.

**Figure 13-1** Encoder Page

The screenshot shows the 'Encoder' page under 'Resource Configuration'. At the top, there's a breadcrumb 'Current Position: Resource Configuration >> Encoder'. Below it is a search bar with 'Device Name' and buttons for 'Query' and 'Reset'. A toolbar contains 'Add', 'Delete', 'Refresh', and 'Batch Add' buttons. A table lists encoders with columns: Device Name, Device ID, Device IP, Device Type, Device Online Status, and Config. The table is currently empty. At the bottom, there's a pagination bar showing 'Page 1 of 1' and 'Per Page 20'. A message 'No matching record is' is displayed. Below the table is a section titled 'Audio/Video Channel' with a 'Refresh' button and another table with columns: Encoder Name, Channel ID, Camera Name, Camera Type, PTZ Protocol, PTZ Address Code, Multicast IP, Multicast Port, and Config. This table is also empty.

2. Click **Add**, and the **Add Encoder** dialog box is displayed. Configure the parameters as required.

**Figure 13-2** Add Encoder Dialog Box

The 'Add Encoder' dialog box is shown with two main sections: 'Basic settings' and 'Temperature Alarm Settings'. In 'Basic settings', 'Device Type' is set to 'DVS4001-IN', 'Device Name' is 'test1', 'Device ID' is empty, 'Multicast' is set to 'Disable', 'Protocol' is 'UDP', and both 'Device Password' and 'Confirm Password' are masked with dots. The 'Temperature Alarm Settings' section has 'High Temperature Threshold (Lower Limit)' set to '86' and 'Low Temperature Threshold (Upper Limit)' set to '0'. There are also collapsed sections for 'Media Stream Settings' and 'Audio/Video Settings'. At the bottom are 'OK' and 'Cancel' buttons.

3. After you have completed the settings, click **OK**.

# Configuring Voice Resource

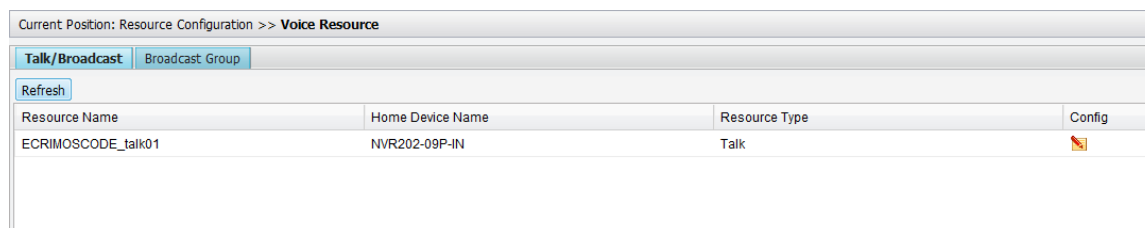
## Purpose

Voice resources that can be managed by NVR include encoders, IP cameras (that support audio function) and audio devices. By configuring voice resources, you can talk to single resource or broadcast voice signals to a broadcast group.

## Steps

1. Click **Configuration > Resource Configuration > Voice Resource**. The **Voice Resource** page is displayed. On the **Talk/Broadcast** tab, the available voice resources are listed. On the **Broadcast Group** tab, you can add broadcast groups.


**Figure 13-3** Voice Resource Page




Current Position: Resource Configuration >> Voice Resource

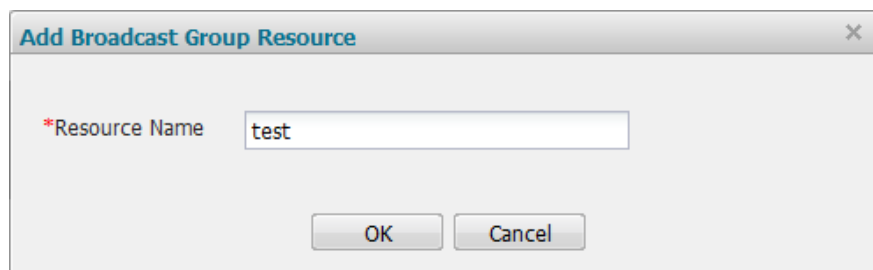
Talk/Broadcast Broadcast Group

Refresh

Resource Name	Home Device Name	Resource Type	Config
ECRIMOSCODE_talk01	NVR202-09P-IN	Talk	

2. On the **Talk/Broadcast** tab, click  and configure the voice resource parameters.
3. On the **Broadcast Group** tab, click **Add** to create a broadcast group. In the **Add Broadcast Group Resource** dialog box, enter a group name and click **OK**.


**Figure 13-4** Add Broadcast Group Resource Dialog Box



Add Broadcast Group Resource

\*Resource Name

OK Cancel

4. Click  and allocate voice resources to the created group on the **Broadcast Group Settings** page.

**Figure 13-5** Broadcast Group Settings Page

Current Position: Resource Configuration >> Voice Resource >> **Broadcast Group Settings**

\*Resource Name:

Refresh

Resource Name	Home Device Name	Resource Type
ECRIMOSCODE_talk01	NVR202-09P-IN	Talk

Add>

Resource Name

Page 1 of 1 | Per Page 20

OK Cancel Reset

5. After you have completed the settings, click **OK**.



#### NOTE !

- The audio devices connected with the audio in and audio out interfaces are the default voice resources on the **Talk/Broadcast** tab.
- The cameras connected through ONVIF cannot be used as voice resources.

## Configuring Serial Port

### Purpose

Before using a serial port to control an extended device or to maintain the NVR, you must configure serial port parameters.

### Steps


1. Click **Configuration > Resource configuration > Serial Port**. The **Serial Port** page is displayed. Available serial ports are listed on this page.

**Figure 13-6** Serial Port Page

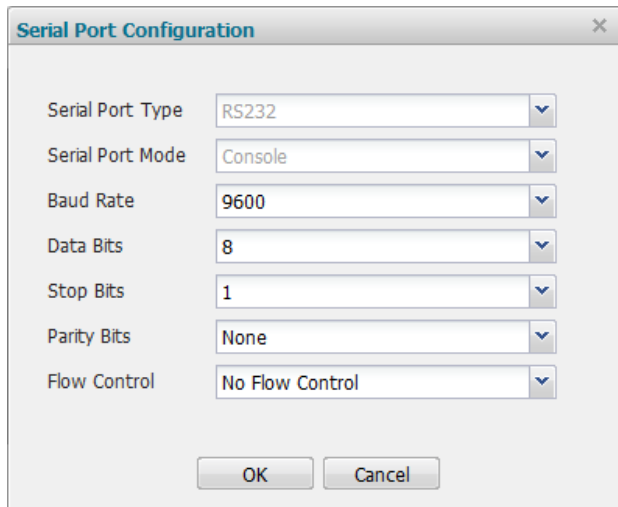
Current Position: Resource Configuration >> **Serial Port**

Home Device Name	Serial Port No.	Serial Port Type	Serial Port Mode	Config
NVR202-09P-IN	1	RS232(RJ45)	Console	
NVR202-09P-IN	2	RS485(RJ45)	Transparent Channel	

2. For maintenance, click to configure the serial port whose **Port Type** is **RS232(RJ45)**, and set the serial parameters in the **Serial Port Configuration** dialog box.

3. To control an extended device or set a transparent channel, click  to configure the serial port whose **port type** is **RS485(RJ45)**, and set transparent channel parameters in the **Serial Port Configuration** dialog box.

**Figure 13-7** Serial Port Configuration Dialog Box

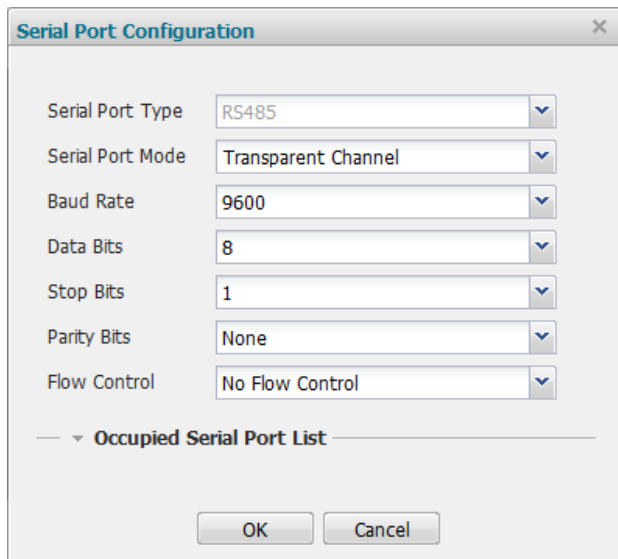


The dialog box titled "Serial Port Configuration" contains the following settings:

Parameter	Value
Serial Port Type	RS232
Serial Port Mode	Console
Baud Rate	9600
Data Bits	8
Stop Bits	1
Parity Bits	None
Flow Control	No Flow Control

Buttons: OK, Cancel

**Figure 13-8** Serial Port Configuration Dialog Box



The dialog box titled "Serial Port Configuration" contains the following settings:

Parameter	Value
Serial Port Type	RS485
Serial Port Mode	Transparent Channel
Baud Rate	9600
Data Bits	8
Stop Bits	1
Parity Bits	None
Flow Control	No Flow Control

Below the settings is a section titled "Occupied Serial Port List" with a downward arrow icon.

Buttons: OK, Cancel

4. After you have completed the settings, click **OK**.

## Configuring Virtual Channel

### Purpose

The function of virtual channel is to encode multiple video streams into one stream thus lowering the bandwidth requirement. After configuring the virtual channel, you can see the multiple video streams in one pane.



**Steps**

1. Click **Configuration > Resource Configuration > Virtual Channel**. The **Virtual Channel** page is displayed. In the **status** column, click the  icon to enable the virtual channel.

**Figure 13-9** Virtual Channel Page

Current Position: Resource Configuration >> **Virtual Channel**

Refresh

Channel ID	Camera Name	Video Output	Multicast IP	Multicast Port	Status	Config
1					 Disabled	

2. On the **Virtual Camera Configuration** page, set the parameters, and click **OK** to enable the virtual channel.

**Figure 13-10** Virtual Configuration Page

Virtual Camera Configuration

Basic

Video Output Port

VGA/HDMI/BNC

\*Camera Name

test1

Bit Rate Type

CBR

Resolution

D1

\*Bit Rate(Kbps)

2048

Frame Rate

25

\*I Frame Interval

25

GOP Mode

IP

Multicast IP

Multicast Port

OK



Cancel


3. After you enable the virtual channel, the status of the channel turns to **Enabled**.

**Figure 13-11** Virtual Channel Page

Current Position: Resource Configuration >> **Virtual Channel**

Refresh

Channel ID	Camera Name	Video Output	Multicast IP	Multicast Port	Status	Config
1	test1	VGA/HDMI/BNC			 Enabled	

4. (Optional) To modify the channel parameters, click  in the **Config** column.

## Configuring Video Output

### Purpose

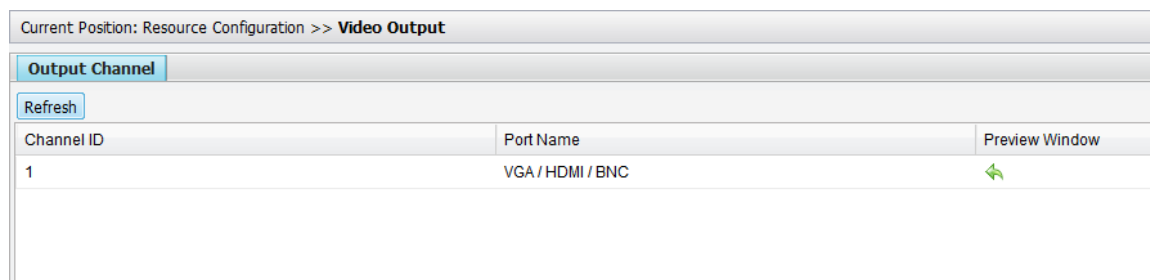
By configuring the video output, you can customize the display of the video output interfaces, for example, auto-switch function and multi-screen display. The available output interfaces that can be configured vary with the device model.

By editing the corresponding video output interfaces, you can configure the display of virtual channel. For details about configuring virtual channel, see Configuring Virtual Channel.


### Steps


1. Click **Configuration > Resource Configuration > Video Output**. The **Video Output** page is displayed.

**Figure 13-12** Video Output Page

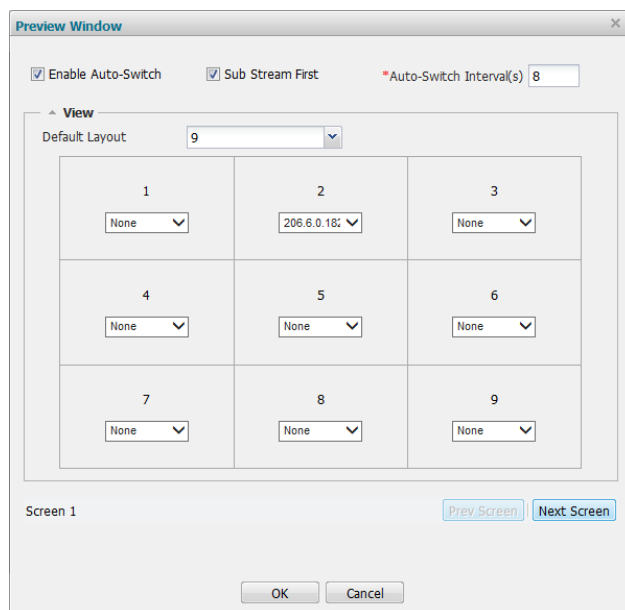


The screenshot shows the 'Video Output' configuration page. At the top, it says 'Current Position: Resource Configuration >> Video Output'. Below this is a table with the title 'Output Channel'. The table has three columns: 'Channel ID', 'Port Name', and 'Preview Window'. There is a 'Refresh' button to the left of the table. The table contains one row with 'Channel ID' 1, 'Port Name' 'VGA / HDMI / BNC', and a 'Preview Window' icon (a green arrow pointing right).

Channel ID	Port Name	Preview Window
1	VGA / HDMI / BNC	

2. Click  in the **Preview Window** column, and then the **Preview Window** dialog box is displayed.

**Figure 13-13** Preview Window Dialog Box



The screenshot shows the 'Preview Window' dialog box. It has a title bar 'Preview Window' with a close button. Inside, there are checkboxes for 'Enable Auto-Switch' (checked) and 'Sub Stream First' (checked), and a text field for 'Auto-Switch Interval(s)' with the value '8'. Below this is a 'View' section with a 'Default Layout' dropdown set to '9'. The main area is a 3x3 grid of video preview windows, numbered 1 to 9. Each window has a dropdown menu. Window 2 shows '206.6.0.18'. At the bottom, there are buttons for 'Screen 1', 'Prev Screen', 'Next Screen', 'OK', and 'Cancel'.

3. Set the parameters and then click **OK**.

# Configuring Transparent Channel

## Purpose

Transparent channel is used to transmit data without operating on them. After configuring the transparent channel, you can control an extended serial device remotely by a PC.

## Prerequisite

You must correctly configure serial port before setting the transparent channel parameters. For details about setting a serial port, see Configuring Serial Port.

## Steps

1. Click **Configuration > Service Configuration > Transparent Channel**. The **Transparent Channel** page is displayed.

**Figure 13-14** Transparent Channel Page

Channel Name	Channel ID	Serial Port No.	Enabled	IP	Config
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2. Click **Add**. The **Add Transparent Channel** dialog box is displayed. Set the transparent channel parameters as required.

**Figure 13-15** Add Transparent Channel Dialog Box

\*Device: NVR202-09P-IN

\*Transparent Channel Name: test1

\*Serial Port No.: 2

\*IP Address:

\*Port:

Description:

OK Cancel

3. After you have completed the settings, click **OK**.



# 14 FAQs

## Why ActiveX cannot be downloaded when I access the Web interface?

1. If no message appears to prompt you to download ActiveX, check your IE settings at **Tools > Internet options > Browsing history**, and then select **Every time I visit the webpage** for **Check for newer versions of stored pages**.

Figure 14-1 Checking Internet Options

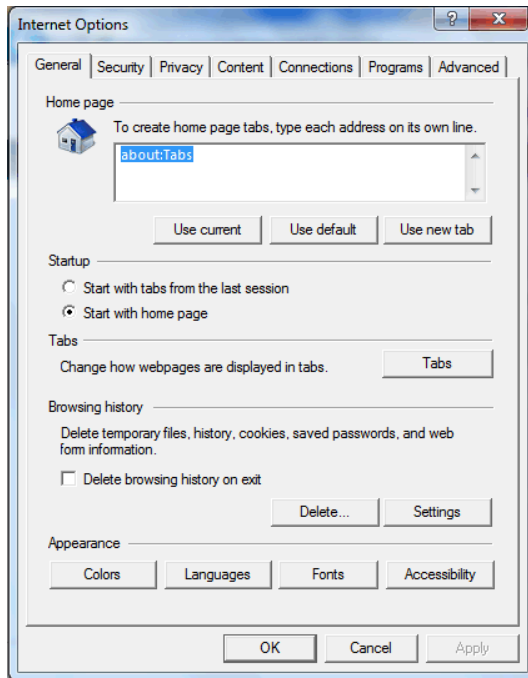
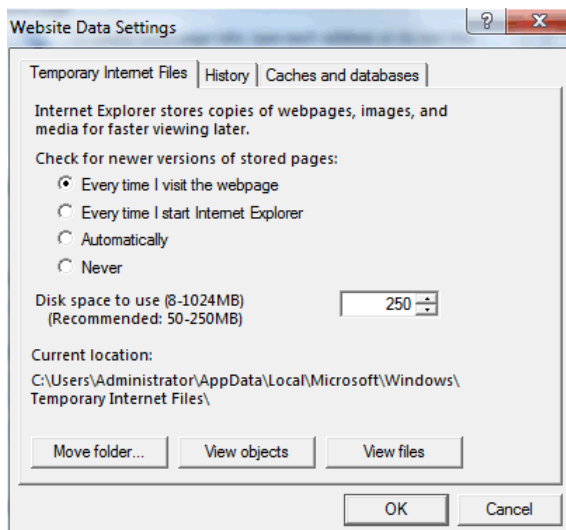


Figure 14-2 Checking Website Data Settings



2. If you cannot log in after entering the IP address in the address bar, add "ActiveX/Setup.exe" at the end of the IP address, for example, enter http://206.2.4.91/ActiveX/Setup.exe, and then try again.

#### Why I cannot log in after network connection is restored after a disconnection?

**Answer:** It takes around 5-20 seconds to restore after a network disconnection. So you need to wait for a while and then try again.

#### Why I cannot rebuild a RAID5?

**Answer:** The backup disk must be of the same size and brand.

#### Why the PTZ camera cannot be controlled?

**Answer:** Check the PTZ protocol and PTZ address and make sure that are set properly.

#### Some IPCs cannot be connected to the NVR through ONVIF. How to handle this?

**Answer:**

1. Check that the IPC settings including IP, port number, username and password are correct.
2. Check that the network connection between the IPC and the NVR is stable.
3. The resolution set for the IPC is lower than 1920 x 1080.

#### The NVR is disconnected from the LAN when PPPoE is enabled.

**Answer:** When the PPPoE is enabled, a new default route is created, and communication to other network segment on the LAN is disconnected because the default route has been changed, which means that the network connection between the IPC (in a different network segment as the NVR) is lost. So in this case, you need to add a route on the page as shown below.

<div> <div>▲ Resource Configuration</div> <div>▲ Service Configuration</div> <div>▲ Device Parameters</div> <div>▼ Network Configuration</div> <div> <div>TCP/IP</div> <div>PPPoE</div> <div>DDNS</div> <div>UPnP</div> <div>DHCP Server</div> <div>NAT</div> <div>UNP Client</div> <div>Route</div> <div>SMTP</div> <div>DNS</div> </div> </div>		Current Position: Network Configuration >> Route				
		IPv4 Route				
		Refresh				
		Index	Enable	IP Network Segment	Subnet Mask	Gateway
		0	<input checked="" type="checkbox"/>	206.2.8.0	255.255.255.0	206.2.8.1
		1	<input type="checkbox"/>			
		2	<input type="checkbox"/>			
		3	<input type="checkbox"/>			
		4	<input type="checkbox"/>			
		5	<input type="checkbox"/>			
		6	<input type="checkbox"/>			
		7	<input type="checkbox"/>			
						Save
						Save
						Save
						Save
						Save
						Save
						Save
						Save

